The Newcastle upon Tyne Hospitals NHS Foundation Trust

Metadata

Report Details

Report title:	TIMS referrals, activity and waiting times
Report description:	TIMS referrals, activity and waiting times to January 2026
Created by:	Robert Humphries
Last updated/saved:	10/02/2026
Data source:	SystmOne - Clinical Reporting and CSDS
File location:	\\nuth-fnas01\informatics\isshared\02 Internal Reporting\Therapy Services\TIMS\TIMS monthly summary reports

Report 1	TIMS referrals monitoring
Report 2	TIMS activity
Report 3	TIMS waiting times report
Report 4	TIMS Referrals and working days to triage
Report 5	TIMS RTT report

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Metadata

Report Details

Return to start of report

Report title:	TIMS Referral Monitoring.xlsm
Report description:	Report shows all referrals into the TIMS SystmOne unit by channel and source. TIMS criteria applied (as listed below)
Created by:	Paul McKean
Last updated/saved:	10/02/2026
Data source:	SystmOne - Clinical Reporting (Local Referrals Report)
File location:	\\nuth-fnas01\informatics\isshared\02 Internal Reporting\Therapy Services\TIMS\TIMS Referrals

Report Parameters

Referrals	16+ at time of referral, Referral date 01/04/2024 onwards
Discharges	16+ at time of Discharge, Referral Date 01/04/2024 onwards Discharge date 01/04/2023 onwards
Locality	Based on registered GP practice
TIMS	Locality is Newcastle or Gateshead, Service offered is not Pain

Variables

"Other more complex MSK Condition"	Includes reasons, "Chronic Pain", "Head", "Mobility", "Stress Incontinence", "Trunk", "Neck", "Pelvis"

Summary/Findings

The Newcastle upon Tyne Hospitals
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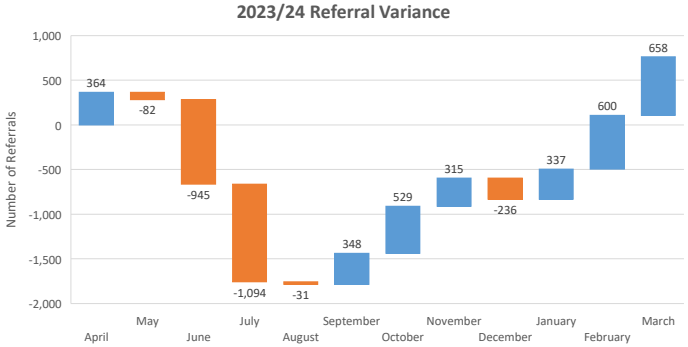
TIMS Referrals Overview

24/25

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Newcastle	2,132	1,983	1,907	2,359	1,914	2,021	2,319	2,110	1,692	2,277	2,012	2,239	24,965
Gateshead	1,646	1,593	1,380	1,744	1,418	1,548	1,670	1,413	1,234	1,596	1,489	1,581	18,312
Total Received	**3,778**	**3,576**	**3,287**	**4,103**	**3,332**	**3,569**	**3,989**	**3,523**	**2,926**	**3,873**	**3,501**	**3,820**	**43,277**
Discharged													
Newcastle	1,868	2,136	2,416	3,023	1,965	1,916	1,974	1,873	1,869	2,090	1,616	1,825	24,571
Gateshead	1,546	1,522	1,816	2,174	1,398	1,305	1,486	1,335	1,293	1,446	1,285	1,337	17,943
Total Discharged	**3,414**	**3,658**	**4,232**	**5,197**	**3,363**	**3,221**	**3,460**	**3,208**	**3,162**	**3,536**	**2,901**	**3,162**	**42,514**
Variance	**364**	**-82**	**-945**	**-1,094**	**-31**	**348**	**529**	**315**	**-236**	**337**	**600**	**658**	**763**
Cumulative Variance	364	282	-663	-1,757	-1,788	-1,440	-911	-596	-832	-495	105	763	

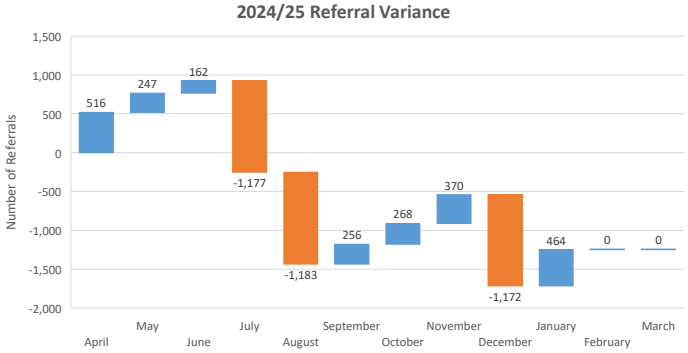
*Locality determined by registered GP Practice of patient

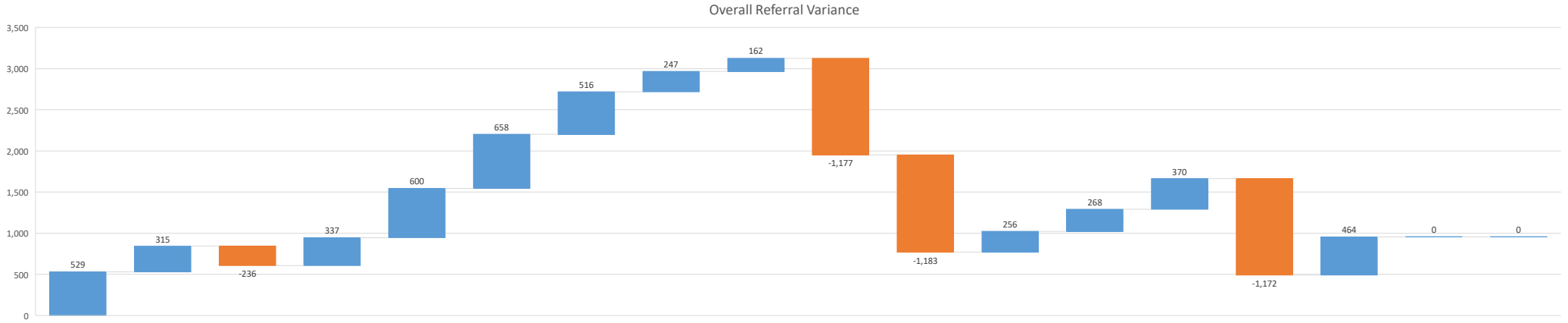


25/26

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Newcastle	2,198	2,308	2,124	2,373	1,635	2,536	2,306	2,240	1,735	2,277	0	0	21,732
Gateshead	1,497	1,557	1,577	1,658	1,144	1,835	1,623	1,514	1,295	1,632	0	0	15,332
Total Received	**3,695**	**3,865**	**3,701**	**4,031**	**2,779**	**4,371**	**3,929**	**3,754**	**3,030**	**3,909**	**0**	**0**	**37,064**
Discharged													
Newcastle	1,892	2,160	1,956	2,999	2,284	2,452	2,182	1,987	2,406	1,985	0	0	22,303
Gateshead	1,287	1,458	1,583	2,209	1,678	1,663	1,479	1,397	1,796	1,460	0	0	16,010
Total Discharged	**3,179**	**3,618**	**3,539**	**5,208**	**3,962**	**4,115**	**3,661**	**3,384**	**4,202**	**3,445**	**0**	**0**	**38,313**
Variance	**516**	**247**	**162**	**-1,177**	**-1,183**	**256**	**268**	**370**	**-1,172**	**464**	0	0	**-1,249**
Cumulative Variance	1,279	1,526	1,688	511	-672	-416	-148	222	-950	-486	-486	-486	

*Locality determined by registered GP Practice of patient





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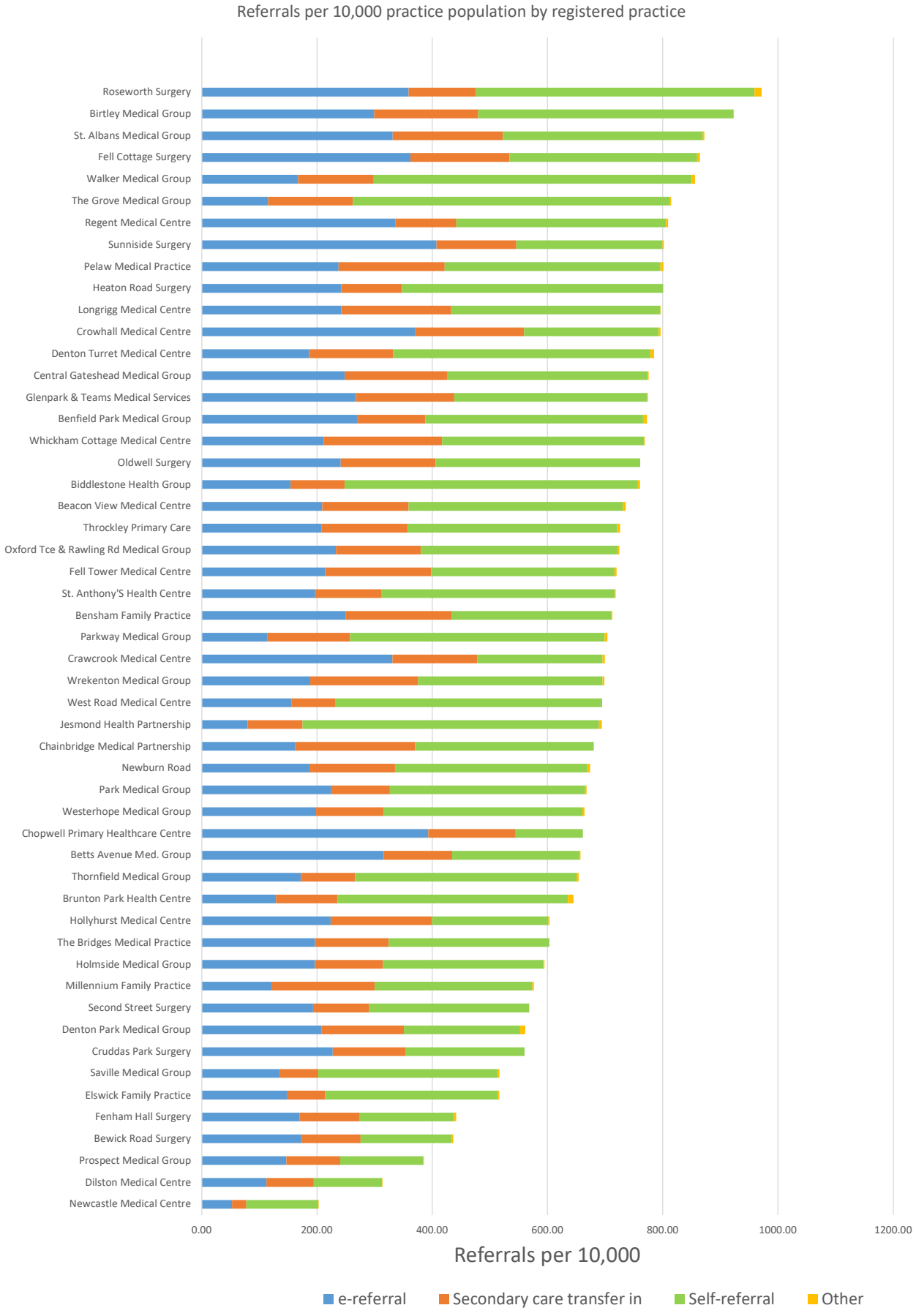


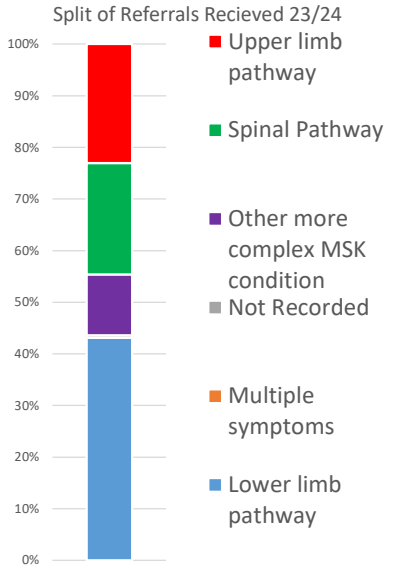
TIMS Referrals by Reason - Newcastle

The Newcastle upon Tyne Hospitals NHS Foundation Trust

24/25

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Lower limb pathway	902	843	813	1,030	894	900	1,007	856	707	957	883	965	10,757
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	14	9	12	18	10	10	12	9	4	12	10	2	122
Other more complex MSK condition	259	291	233	262	195	238	273	273	208	251	202	265	2,950
Spinal Pathway	485	399	428	499	410	417	484	459	385	512	429	470	5,377
Upper limb pathway	472	441	421	550	405	456	543	513	388	545	488	537	5,759
Total Received	**2,132**	**1,983**	**1,907**	**2,359**	**1,914**	**2,021**	**2,319**	**2,110**	**1,692**	**2,277**	**2,012**	**2,239**	**24,965**
Discharged													
Lower limb pathway	748	926	986	1,253	875	819	837	797	837	883	730	782	10,473
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	15	11	10	16	12	12	8	10	8	10	8	9	129
Other more complex MSK condition	248	251	369	406	281	239	268	251	223	249	162	248	3,195
Spinal Pathway	425	489	490	628	417	427	400	395	403	444	391	374	5,283
Upper limb pathway	432	459	561	720	380	419	461	420	398	504	325	412	5,491
Total Discharged	**1,868**	**2,136**	**2,416**	**3,023**	**1,965**	**1,916**	**1,974**	**1,873**	**1,869**	**2,090**	**1,616**	**1,825**	**24,571**
Variance													
Lower limb pathway	154	-83	-173	-223	19	81	170	59	-130	74	153	183	284
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	-1	-2	2	2	-2	-2	4	-1	-4	2	2	-7	-7
Other more complex MSK condition	11	40	-136	-144	-86	-1	5	22	-15	2	40	17	-245
Spinal Pathway	60	-90	-62	-129	-7	-10	84	64	-18	68	38	96	94
Upper limb pathway	40	-18	-140	-170	25	37	82	93	-10	41	163	125	268
Total Variance	264	-153	-509	-664	-51	105	345	237	-177	187	396	414	394

*Locality determined by registered GP Practice of patient



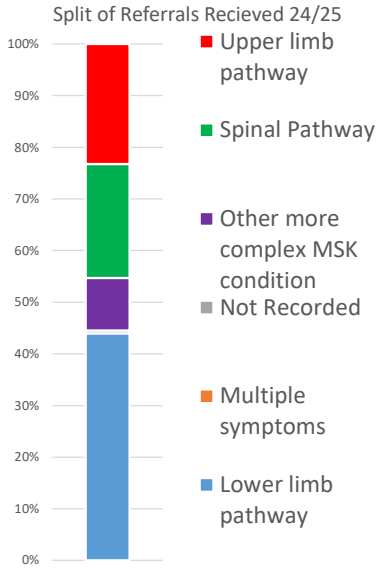
TIMS Referrals by Reason - Newcastle

The Newcastle upon Tyne Hospitals NHS Foundation Trust

25/26

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Lower limb pathway	944	1,090	946	1,097	724	1,172	963	993	713	916	0	0	9,558
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	10	7	9	17	13	13	15	15	9	10	0	0	118
Other more complex MSK condition	256	230	200	220	159	216	239	219	207	258	0	0	2,204
Spinal Pathway	523	484	472	493	353	562	487	480	397	548	0	0	4,799
Upper limb pathway	465	497	497	546	386	573	602	533	409	545	0	0	5,053
Total Received	**2,198**	**2,308**	**2,124**	**2,373**	**1,635**	**2,536**	**2,306**	**2,240**	**1,735**	**2,277**	**0**	**0**	**21,732**
Discharged													
Lower limb pathway	769	917	876	1,345	1,011	1,048	981	869	1,086	843	0	0	9,745
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	10	10	6	13	12	15	10	14	6	12	0	0	108
Other more complex MSK condition	201	235	207	279	223	232	207	201	238	213	0	0	2,236
Spinal Pathway	429	483	410	635	528	558	486	469	502	448	0	0	4,948
Upper limb pathway	483	515	457	727	510	599	498	434	574	469	0	0	5,266
Total Discharged	**1,892**	**2,160**	**1,956**	**2,999**	**2,284**	**2,452**	**2,182**	**1,987**	**2,406**	**1,985**	**0**	**0**	**22,303**
Variance													
Lower limb pathway	175	173	70	-248	-287	124	-18	124	-373	73	0	0	-187
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	0	-3	3	4	1	-2	5	1	3	-2	0	0	10
Other more complex MSK condition	55	-5	-7	-59	-64	-16	32	18	-31	45	0	0	-32
Spinal Pathway	94	1	62	-142	-175	4	1	11	-105	100	0	0	-149
Upper limb pathway	-18	-18	40	-181	-124	-26	104	99	-165	76	0	0	-213
Total Variance	**306**	**148**	**168**	**-626**	**-649**	**84**	**124**	**253**	**-671**	**292**	**0**	**0**	**-571**

*Locality determined by registered GP Practice of patient



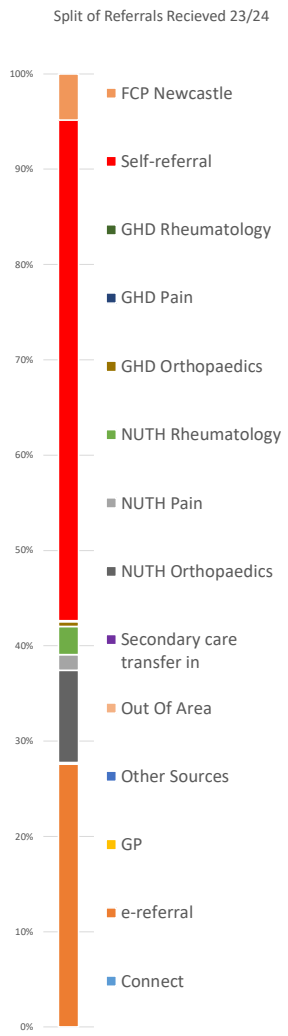
TIMS Referrals by channel - Newcastle

The Newcastle upon Tyne Hospitals NHS Foundation Trust

24/25

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	570	530	524	680	541	624	590	504	479	660	512	538	6,752
GP	0	0	0	0	0	0	0	0	0	1	0	0	1
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	3	1	2	0	1	6	0	10	2	7	3	8	43
Secondary care transfer in	0	0	0	0	0	0	0	0	0	0	0	0	0
NUTH Orthopaedics	191	178	191	234	198	170	246	199	165	170	204	219	2,365
NUTH Pain	39	33	32	32	16	19	49	54	36	29	38	26	403
NUTH Rheumatology	55	72	47	61	57	64	52	66	69	53	61	71	728
GHD Orthopaedics	9	9	10	11	10	13	8	7	6	10	15	11	119
GHD Pain	2	1	3	1	1	1	3	0	1	2	1	0	16
GHD Rheumatology	0	1	4	0	0	1	1	3	0	0	0	0	10
Other Secondary care provider	40	39	39	56	32	36	59	41	30	38	43	26	479
Self-referral	1,101	1,027	968	1,167	964	1,018	1,183	1,120	819	1,199	1,043	1,253	12,862
FCP Gateshead	0	0	0	0	0	0	0	0	0	0	0	0	0
FCP Newcastle	122	92	87	117	94	69	128	106	85	108	92	87	1,187
Total Received	**2,132**	**1,983**	**1,907**	**2,359**	**1,914**	**2,021**	**2,319**	**2,110**	**1,692**	**2,277**	**2,012**	**2,239**	**24,965**
Discharged													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	498	604	603	842	552	517	544	542	498	566	471	499	6,736
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	1	0	1	1	2	0	0	5	3	8	6	1	28
Secondary care transfer in	0	0	13	10	0	0	0	0	0	0	0	0	23
NUTH Orthopaedics	191	215	307	313	194	193	197	155	166	185	136	137	2,389
NUTH Pain	32	26	51	43	37	23	32	51	42	32	15	29	413
NUTH Rheumatology	70	56	84	78	64	67	58	65	50	63	49	67	771
GHD Orthopaedics	12	8	10	17	6	8	10	5	12	11	3	10	112
GHD Pain	0	1	1	1	2	1	1	2	0	1	2	0	12
GHD Rheumatology	1	0	2	2	1	0	1	2	1	0	0	1	11
Other Secondary care provider	27	44	52	60	49	36	36	40	36	53	23	28	484
Self-referral	945	1,078	1,184	1,540	964	960	1,026	925	966	1,073	816	954	12,431
FCP Gateshead	0	0	1	0	0	0	0	0	0	0	0	0	1
FCP Newcastle	91	104	107	116	94	111	69	81	95	98	95	99	1,160
Total Discharged	**1,868**	**2,136**	**2,416**	**3,023**	**1,965**	**1,916**	**1,974**	**1,873**	**1,869**	**2,090**	**1,616**	**1,825**	**24,571**
Variance													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	72	-74	-79	-162	-11	107	46	-38	-19	94	41	39	16
GP	0	0	0	0	0	0	0	0	0	1	0	0	1
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	2	1	1	-1	-1	6	0	5	-1	-1	-3	7	15
Secondary care transfer in	0	0	-13	-10	0	0	0	0	0	0	0	0	-23
NUTH Orthopaedics	0	-37	-116	-79	4	-23	49	44	-1	-15	68	82	-24
NUTH Pain	7	7	-19	-11	-21	-4	17	3	-6	-3	23	-3	-10
NUTH Rheumatology	-15	16	-37	-17	-7	-3	-6	1	19	-10	12	4	-43
GHD Orthopaedics	-3	1	0	-6	4	5	-2	2	-6	-1	12	1	7
GHD Pain	2	0	2	0	-1	0	2	-2	1	1	-1	0	4
GHD Rheumatology	-1	1	2	-2	-1	1	0	1	-1	0	0	-1	-1
Other Secondary care provider	13	-5	-13	-4	-17	0	23	1	-6	-15	20	-2	-5
Self-referral	156	-51	-216	-373	0	58	157	195	-147	126	227	299	431
FCP Gateshead	0	0	-1	0	0	0	0	0	0	0	0	0	-1
FCP Newcastle	31	-12	-20	1	0	-42	59	25	-10	10	-3	-12	27
Total Variance	**264**	**-153**	**-509**	**-664**	**-51**	**105**	**345**	**237**	**-177**	**187**	**396**	**414**	**394**

*Locality determined by registered GP Practice of patient



TIMS Referrals by channel - Newcastle

The Newcastle upon Tyne Hospitals NHS Foundation Trust

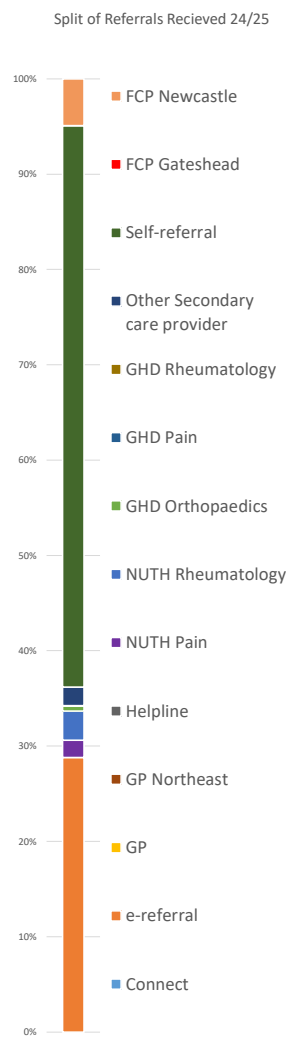
25/26

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	566	596	517	624	358	719	554	621	539	573	0	0	5,667
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	6	8	14	13	0	8	18	14	18	16	0	0	115
Secondary care transfer in	0	0	0	0	0	0	0	0	0	0	0	0	0
NUTH Orthopaedics	214	199	204	192	133	212	197	208	201	180	0	0	1,940
NUTH Pain	37	35	36	44	28	27	34	30	45	42	0	0	358
NUTH Rheumatology	55	65	49	72	52	59	76	58	53	62	0	0	601
GHD Orthopaedics	8	10	11	10	7	7	16	17	8	9	0	0	103
GHD Pain	0	1	1	0	0	0	1	0	0	0	0	0	3
GHD Rheumatology	2	0	1	0	3	1	2	0	0	0	0	0	9
Other Secondary care provider	43	45	34	34	47	45	44	29	24	32	0	0	377
Self-referral	1,170	1,241	1,143	1,264	940	1,338	1,283	1,181	769	1,262	0	0	11,591
FCP Gateshead	0	0	0	0	1	0	0	0	0	0	0	0	1
FCP Newcastle	97	108	114	120	66	120	81	82	78	101	0	0	967
Total Received	**2,198**	**2,308**	**2,124**	**2,373**	**1,635**	**2,536**	**2,306**	**2,240**	**1,735**	**2,277**	**0**	**0**	**21,732**

Discharged													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	501	589	495	712	572	621	553	511	672	533	0	0	5,759
GP	0	1	0	0	0	0	0	0	0	0	0	0	1
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	6	2	5	6	7	10	10	8	7	12	0	0	73
Secondary care transfer in	0	1	0	0	0	0	0	0	0	0	0	0	1
NUTH Orthopaedics	183	235	207	342	228	201	184	161	199	220	0	0	2,160
NUTH Pain	35	29	40	45	38	34	30	28	27	36	0	0	342
NUTH Rheumatology	49	54	59	64	62	67	57	63	66	70	0	0	611
GHD Orthopaedics	7	9	12	24	12	8	8	8	8	11	0	0	107
GHD Pain	1	0	1	0	2	0	0	0	1	0	0	0	5
GHD Rheumatology	1	2	1	1	0	1	3	0	1	0	0	0	10
Other Secondary care provider	31	34	33	73	43	44	41	25	49	22	0	0	395
Self-referral	991	1,095	1,024	1,603	1,211	1,337	1,199	1,083	1,293	1,006	0	0	11,842
FCP Gateshead	0	0	0	0	0	1	0	0	0	0	0	0	1
FCP Newcastle	87	109	79	129	109	128	97	100	83	75	0	0	996
Total Discharged	**1,892**	**2,160**	**1,956**	**2,999**	**2,284**	**2,452**	**2,182**	**1,987**	**2,406**	**1,985**	**0**	**0**	**22,303**

Variance													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	65	7	22	-88	-214	98	1	110	-133	40	0	0	-92
GP	0	-1	0	0	0	0	0	0	0	0	0	0	-1
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	0	6	9	7	-7	-2	8	6	11	4	0	0	42
Secondary care transfer in	0	-1	0	0	0	0	0	0	0	0	0	0	-1
NUTH Orthopaedics	31	-36	-3	-150	-95	11	13	47	2	-40	0	0	-220
NUTH Pain	2	6	-4	-1	-10	-7	4	2	18	6	0	0	16
NUTH Rheumatology	6	11	-10	8	-10	-8	19	-5	-13	-8	0	0	-10
GHD Orthopaedics	1	1	-1	-14	-5	-1	8	9	0	-2	0	0	-4
GHD Pain	-1	1	0	0	-2	0	1	0	-1	0	0	0	-2
GHD Rheumatology	1	-2	0	-1	3	0	-1	0	-1	0	0	0	-1
Other Secondary care provider	12	11	1	-39	4	1	3	4	-25	10	0	0	-18
Self-referral	179	146	119	-339	-271	1	84	98	-524	256	0	0	-251
FCP Gateshead	0	0	0	0	1	-1	0	0	0	0	0	0	0
FCP Newcastle	10	-1	35	-9	-43	-8	-16	-18	-5	26	0	0	-29
Total Variance	**296**	**149**	**133**	**-617**	**-606**	**92**	**140**	**271**	**-666**	**266**	**0**	**0**	**-542**

*Locality determined by registered GP Practice of patient



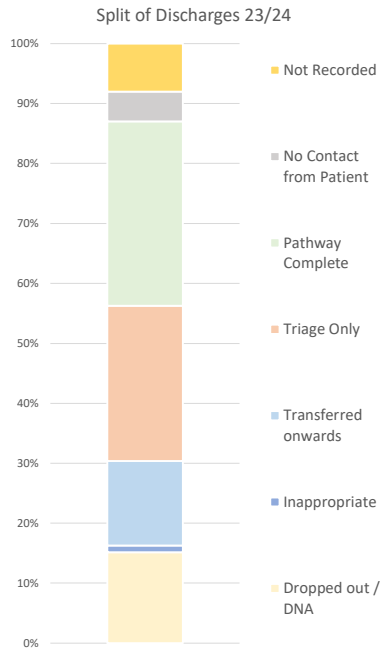
TIMS Discharged Referrals - Newcastle

The Newcastle upon Tyne Hospitals NHS Foundation Trust

24/25

Discharge Reason	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out/left	120	161	210	156	109	128	142	113	92	135	109	124	1,599
Inappropriate Referral	35	22	27	25	22	18	23	22	20	18	11	24	267
Initial assessment complete - no further contact	161	184	231	271	220	147	190	173	151	193	142	167	2,230
Not Recorded	91	142	130	812	114	140	56	80	104	96	96	76	1,937
Patient failed to attend (DNA'd)	120	162	424	314	172	190	105	104	116	133	128	95	2,063
Patient outcome - Completely recovered	21	20	22	22	12	14	13	12	11	23	17	25	212
Patient outcome - Much improved	238	221	212	259	194	214	260	200	182	281	166	201	2,628
Patient outcome - Much worsened	0	0	1	0	0	1	0	0	1	0	1	0	4
Patient outcome - No change	89	90	110	73	66	60	63	40	50	64	67	94	866
Patient outcome - Slightly improved	108	123	191	108	148	112	131	122	79	118	105	122	1,467
Patient outcome - Slightly worsened	0	1	0	0	1	1	2	2	0	2	0	0	9
Transfer to Orthopaedics lower limb	110	149	118	128	115	111	116	135	130	128	107	108	1,455
Transfer to Orthopaedics spinal	54	49	46	32	38	41	42	38	29	28	37	39	473
Transfer to Orthopaedics Upper Limb	63	60	57	65	43	59	58	50	45	49	55	41	645
Transfer to Podiatry	2	4	3	9	5	5	3	2	3	5	5	7	53
Transfer to Rheumatology	8	17	16	18	9	7	13	17	15	19	12	15	166
Transfer to Secondary Care Pain Team	23	46	18	20	24	19	35	21	18	20	18	4	266
Transferred to Other Speciality/Service	23	31	40	36	28	27	37	18	27	26	34	16	343
Triage assessment complete - no further contact	0	0	0	0	0	0	0	0	0	0	0	0	0
Triage assessment complete - self management and advice only	521	524	443	567	502	460	559	578	629	587	358	534	6,262
Waiting list discharge	64	102	94	76	108	128	84	124	111	117	102	95	1,205
Total Discharged	1,851	2,108	2,393	2,991	1,930	1,882	1,932	1,851	1,813	2,042	1,570	1,787	24,150

Discharge Grouping *Colour coding as above	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out / DNA	240	323	634	470	281	318	247	217	208	268	237	219	3,662
Inappropriate	35	22	27	25	22	18	23	22	20	18	11	24	267
Transferred onwards	283	356	298	308	262	269	304	281	267	275	268	230	3,401
Triage Only	521	524	443	567	502	460	559	578	629	587	358	534	6,262
Pathway Complete	617	639	767	733	641	549	659	549	474	681	498	609	7,416
No Contact from Patient	64	102	94	76	108	128	84	124	111	117	102	95	1,205
Not Recorded	91	142	130	812	114	140	56	80	104	96	96	76	1,937
Total Discharged	1,851	2,108	2,393	2,991	1,930	1,882	1,932	1,851	1,813	2,042	1,570	1,787	24,150



*Locality determined by registered GP Practice of patient

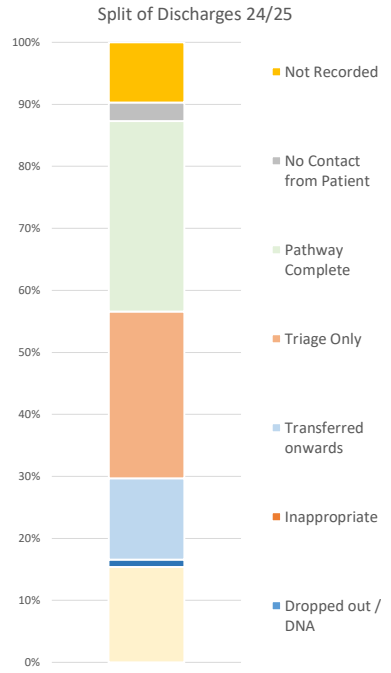
TIMS Discharged Referrals - Newcastle

The Newcastle upon Tyne Hospitals NHS Foundation Trust

25/26

Discharge Reason	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out/left	137	160	147	173	124	160	131	156	138	135	0	0	1,461
Inappropriate Referral	19	21	24	22	33	35	33	28	26	15	0	0	256
Initial assessment complete - no further contact	181	168	201	203	160	214	182	146	162	137	0	0	1,754
Not Recorded	64	79	74	662	491	175	169	164	162	68	0	0	2,108
Patient failed to attend (DNA'd)	130	180	150	317	191	190	204	135	228	168	0	0	1,893
Patient outcome - Completely recovered	25	31	16	24	21	30	26	29	20	16	0	0	238
Patient outcome - Much improved	241	265	220	239	219	292	264	192	226	269	0	0	2,427
Patient outcome - Much worsened	1	0	0	1	1	0	1	2	0	4	0	0	10
Patient outcome - No change	89	94	92	78	64	107	87	79	73	93	0	0	856
Patient outcome - Slightly improved	139	129	143	140	116	176	136	118	161	127	0	0	1,385
Patient outcome - Slightly worsened	2	0	2	4	5	5	2	2	1	0	0	0	23
Patient outcome - Vastly worsened	0	0	0	0	0	0	0	0	0	0	0	0	0
Transfer to Orthopaedics lower limb	131	135	158	126	113	151	120	91	113	85	0	0	1,223
Transfer to Orthopaedics spinal	23	41	36	45	29	61	61	48	50	55	0	0	449
Transfer to Orthopaedics Upper Limb	50	50	43	75	47	54	41	49	54	43	0	0	506
Transfer to Podiatry	2	5	4	3	5	4	7	1	5	5	0	0	41
Transfer to Rheumatology	13	25	16	25	25	27	27	20	9	18	0	0	205
Transfer to Secondary Care Pain Team	12	16	17	28	15	26	31	27	26	11	0	0	209
Transferred to Other Speciality/Service	29	13	25	16	19	31	17	14	42	17	0	0	223
Triage assessment complete - no further contact	0	0	0	0	0	0	0	0	0	0	0	0	0
Triage assessment complete - self management and advice only	485	604	485	658	499	590	554	572	787	636	0	0	5,870
Waiting list discharge	47	85	64	111	66	59	57	66	64	44	0	0	663
Total Discharged	**1,820**	**2,101**	**1,917**	**2,950**	**2,243**	**2,387**	**2,150**	**1,939**	**2,347**	**1,946**	**0**	**0**	**21,800**

Discharge Grouping *Colour coding as above	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out / DNA	267	340	297	490	315	350	335	291	366	303	0	0	3,354
Inappropriate	19	21	24	22	33	35	33	28	26	15	0	0	256
Transferred onwards	260	285	299	318	253	354	304	250	299	234	0	0	2,856
Triage Only	485	604	485	658	499	590	554	572	787	636	0	0	5,870
Pathway Complete	678	687	674	689	586	824	698	568	643	646	0	0	6,693
No Contact from Patient	47	85	64	111	66	59	57	66	64	44	0	0	663
Not Recorded	64	79	74	662	491	175	169	164	162	68	0	0	2,108
Total Discharged	**1,820**	**2,101**	**1,917**	**2,950**	**2,243**	**2,387**	**2,150**	**1,939**	**2,347**	**1,946**	**0**	**0**	**21,800**



*Locality determined by registered GP Practice of patient

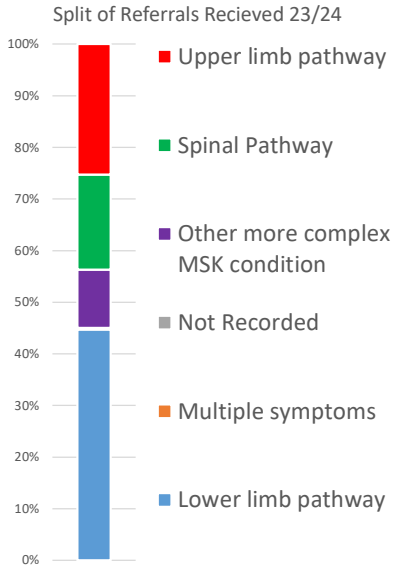
TIMS Referrals by Reason - Gateshead

The Newcastle upon Tyne Hospitals NHS Foundation Trust

24/25

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Lower limb pathway	732	728	625	851	681	682	745	610	532	674	652	685	8,197
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	4	2	4	5	2	5	8	5	9	3	2	1	50
Other more complex MSK condition	204	183	164	192	141	182	168	175	127	209	151	169	2,065
Spinal Pathway	300	289	239	296	254	310	321	256	229	291	277	305	3,367
Upper limb pathway	406	391	348	400	340	369	428	367	337	419	407	421	4,633
Total Received	**1,646**	**1,593**	**1,380**	**1,744**	**1,418**	**1,548**	**1,670**	**1,413**	**1,234**	**1,596**	**1,489**	**1,581**	**18,312**
Discharged													
Lower limb pathway	659	681	780	957	645	610	657	631	594	657	575	585	8,031
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	4	2	3	6	3	5	7	6	9	3	2	1	51
Other more complex MSK condition	187	166	248	283	156	130	174	166	143	195	135	169	2,152
Spinal Pathway	304	266	325	421	260	248	273	240	233	270	242	226	3,308
Upper limb pathway	392	407	460	507	334	312	375	292	314	321	331	356	4,401
Total Discharged	**1,546**	**1,522**	**1,816**	**2,174**	**1,398**	**1,305**	**1,486**	**1,335**	**1,293**	**1,446**	**1,285**	**1,337**	**17,943**
Variance													
Lower limb pathway	73	47	-155	-106	36	72	88	-21	-62	17	77	100	166
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	0	0	1	-1	-1	0	1	-1	0	0	0	0	-1
Other more complex MSK condition	17	17	-84	-91	-15	52	-6	9	-16	14	16	0	-87
Spinal Pathway	-4	23	-86	-125	-6	62	48	16	-4	21	35	79	59
Upper limb pathway	14	-16	-112	-107	6	57	53	75	23	98	76	65	232
Total Variance	100	71	-436	-430	20	243	184	78	-59	150	204	244	369

*Locality determined by registered GP Practice of patient



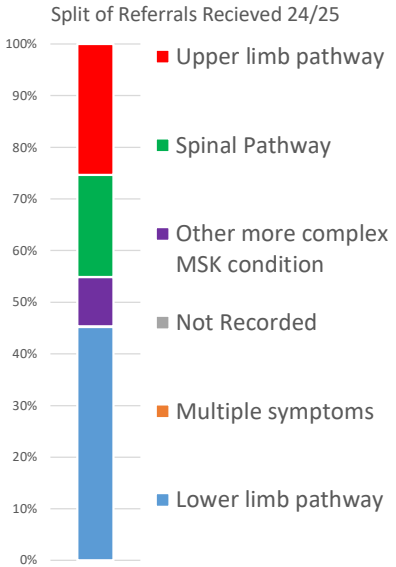
TIMS Referrals by Reason - Gateshead

The Newcastle upon Tyne Hospitals NHS Foundation Trust

25/26

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Lower limb pathway	619	750	735	792	550	834	768	653	548	683	0	0	6,932
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	5	1	0	4	2	3	2	2	2	2	0	0	23
Other more complex MSK condition	182	169	143	133	95	162	142	145	121	165	0	0	1,457
Spinal Pathway	311	284	302	311	219	406	288	307	246	359	0	0	3,033
Upper limb pathway	380	353	397	418	278	430	423	407	378	423	0	0	3,887
Total Received	**1,497**	**1,557**	**1,577**	**1,658**	**1,144**	**1,835**	**1,623**	**1,514**	**1,295**	**1,632**	**0**	**0**	**15,332**
Discharged													
Lower limb pathway	529	610	696	956	805	756	675	642	811	639	0	0	7,119
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	5	0	1	3	1	3	2	1	1	2	0	0	19
Other more complex MSK condition	146	177	185	241	149	144	143	119	175	147	0	0	1,626
Spinal Pathway	246	315	295	399	295	301	284	298	343	301	0	0	3,077
Upper limb pathway	361	356	406	610	428	459	375	337	466	371	0	0	4,169
Total Discharged	**1,287**	**1,458**	**1,583**	**2,209**	**1,678**	**1,663**	**1,479**	**1,397**	**1,796**	**1,460**	**0**	**0**	**16,010**
Variance													
Lower limb pathway	90	140	39	-164	-255	78	93	11	-263	44	0	0	-187
Multiple symptoms	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Recorded	0	1	-1	1	1	0	0	1	1	0	0	0	4
Other more complex MSK condition	36	-8	-42	-108	-54	18	-1	26	-54	18	0	0	-169
Spinal Pathway	65	-31	7	-88	-76	105	4	9	-97	58	0	0	-44
Upper limb pathway	19	-3	-9	-192	-150	-29	48	70	-88	52	0	0	-282
Total Variance	**210**	**99**	**-6**	**-551**	**-534**	**172**	**144**	**117**	**-501**	**172**	**0**	**0**	**-678**

*Locality determined by registered GP Practice of patient



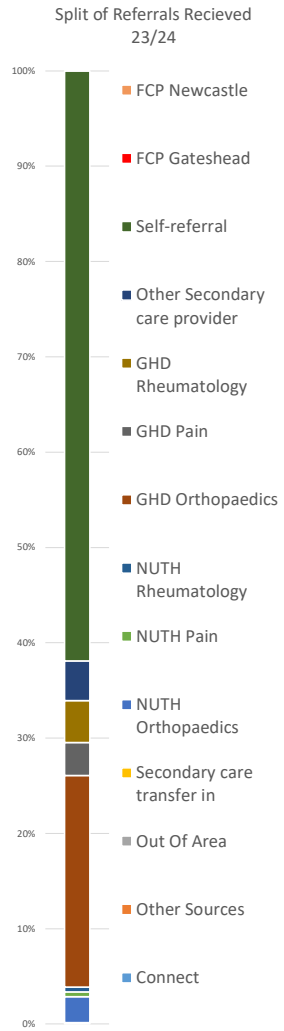
TIMS Referrals by channel - Gateshead

The Newcastle upon Tyne Hospitals NHS Foundation Trust

24/25

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	579	585	462	610	544	560	573	462	411	492	476	557	6,311
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	4	0	1	0	3	2	0	2	2	0	2	2	18
Secondary care transfer in	0	0	0	0	0	0	0	0	0	0	0	0	0
NUTH Orthopaedics	23	28	27	28	21	16	38	33	25	29	35	22	325
NUTH Pain	4	5	3	3	5	7	6	6	5	3	2	13	62
NUTH Rheumatology	6	5	8	8	2	5	5	6	5	4	6	2	62
GHD Orthopaedics	243	238	224	235	190	206	229	221	229	228	226	192	2,661
GHD Pain	38	35	28	38	31	29	37	42	29	37	42	31	417
GHD Rheumatology	63	37	51	43	36	43	42	46	34	72	22	37	526
Other Secondary care provider	32	29	34	84	45	41	42	51	39	39	27	37	500
Self-referral	653	631	542	695	541	639	698	544	455	692	651	687	7,428
FCP Gateshead	0	0	0	0	0	0	0	0	0	0	0	0	0
FCP Newcastle	1	0	0	0	0	0	0	0	0	0	0	1	2
Total Received	**1,646**	**1,593**	**1,380**	**1,744**	**1,418**	**1,548**	**1,670**	**1,413**	**1,234**	**1,596**	**1,489**	**1,581**	**18,312**
Discharged													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	561	518	604	704	463	479	540	471	471	519	478	459	6,267
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	3	3	0	1	2	2	1	0	2	0	1	1	16
Secondary care transfer in	0	1	10	18	0	0	0	0	0	0	0	0	29
NUTH Orthopaedics	18	24	40	43	25	19	29	20	24	22	21	32	317
NUTH Pain	7	3	5	7	3	4	7	10	5	4	3	3	61
NUTH Rheumatology	6	8	14	7	5	2	10	5	3	5	8	3	76
GHD Orthopaedics	241	283	347	405	237	191	211	224	166	198	158	192	2,853
GHD Pain	44	20	42	43	39	29	27	26	26	47	25	34	402
GHD Rheumatology	48	62	59	76	37	28	41	49	43	52	31	53	579
Other Secondary care provider	19	22	23	62	61	42	50	39	40	37	28	23	446
Self-referral	596	578	672	808	526	509	570	491	513	562	532	537	6,894
FCP Gateshead	0	0	0	0	0	0	0	0	0	0	0	0	0
FCP Newcastle	3	0	0	0	0	0	0	0	0	0	0	0	3
Total Discharged	**1,546**	**1,522**	**1,816**	**2,174**	**1,398**	**1,305**	**1,486**	**1,335**	**1,293**	**1,446**	**1,285**	**1,337**	**17,943**
Variance													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	18	67	-142	-94	81	81	33	-9	-60	-27	-2	98	44
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	1	-3	1	-1	1	0	-1	2	0	0	1	1	2
Secondary care transfer in	0	-1	-10	-18	0	0	0	0	0	0	0	0	-29
NUTH Orthopaedics	5	4	-13	-15	-4	-3	9	13	1	7	14	-10	8
NUTH Pain	-3	2	-2	-4	2	3	-1	-4	0	-1	-1	10	1
NUTH Rheumatology	0	-3	-6	1	-3	3	-5	1	2	-1	-2	-1	-14
GHD Orthopaedics	2	-45	-123	-170	-47	15	18	-3	63	30	68	0	-192
GHD Pain	-6	15	-14	-5	-8	0	10	16	3	-10	17	-3	15
GHD Rheumatology	15	-25	-8	-33	-1	15	1	-3	-9	20	-9	-16	-53
Other Secondary care provider	13	7	11	22	-16	-1	-8	12	-1	2	-1	14	54
Self-referral	57	53	-130	-113	15	130	128	53	-58	130	119	150	534
FCP Gateshead	0	0	0	0	0	0	0	0	0	0	0	0	0
FCP Newcastle	-2	0	0	0	0	0	0	0	0	0	0	1	-1
Total Variance	**100**	**71**	**-436**	**-430**	**20**	**243**	**184**	**78**	**-59**	**150**	**204**	**244**	**370**

*Locality determined by registered GP Practice of patient



TIMS Referrals by channel - Gateshead

The Newcastle upon Tyne Hospitals NHS Foundation Trust

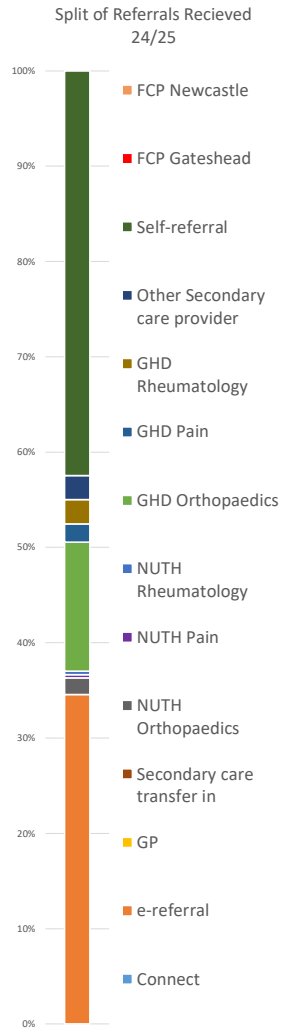
25/26

Received	April	May	June	July	August	September	October	November	December	January	February	March	Total
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	511	534	566	567	343	676	518	566	458	546	0	0	5,285
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	2	8	2	4	1	1	5	10	9	5	0	0	47
Secondary care transfer in	0	0	0	0	0	0	0	0	0	0	0	0	0
NUTH Orthopaedics	27	26	26	36	22	28	38	16	22	24	0	0	265
NUTH Pain	3	6	7	5	3	6	5	3	6	7	0	0	51
NUTH Rheumatology	6	7	11	4	5	5	7	4	3	5	0	0	57
GHD Orthopaedics	169	178	181	223	168	225	238	234	216	234	0	0	2,066
GHD Pain	38	43	15	29	21	35	35	22	25	32	0	0	295
GHD Rheumatology	28	42	40	34	36	33	39	49	43	47	0	0	391
Other Secondary care provider	47	39	40	57	33	50	39	26	22	30	0	0	383
Self-referral	666	674	689	699	512	776	699	584	491	702	0	0	6,492
FCP Gateshead	0	0	0	0	0	0	0	0	0	0	0	0	0
FCP Newcastle	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Received	**1,497**	**1,557**	**1,577**	**1,658**	**1,144**	**1,835**	**1,623**	**1,514**	**1,295**	**1,632**	**0**	**0**	**15,332**

Discharged													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	439	481	507	749	542	588	500	509	625	524	0	0	5,464
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	1	2	2	7	1	3	1	2	5	7	0	0	31
Secondary care transfer in	0	1	0	0	0	0	0	0	0	0	0	0	1
NUTH Orthopaedics	19	21	34	48	38	21	29	21	23	34	0	0	288
NUTH Pain	5	5	4	13	4	1	4	1	7	4	0	0	48
NUTH Rheumatology	1	7	6	12	7	3	7	7	9	3	0	0	62
GHD Orthopaedics	173	188	204	336	269	210	192	178	238	188	0	0	2,176
GHD Pain	44	39	26	37	25	29	29	25	46	28	0	0	328
GHD Rheumatology	25	32	42	43	39	42	41	26	54	53	0	0	397
Other Secondary care provider	28	43	37	71	35	51	42	38	43	27	0	0	415
Self-referral	551	639	721	893	718	715	634	590	746	592	0	0	6,799
FCP Gateshead	0	0	0	0	0	0	0	0	0	0	0	0	0
FCP Newcastle	1	0	0	0	0	0	0	0	0	0	0	0	1
Total Discharged	**1,287**	**1,458**	**1,583**	**2,209**	**1,678**	**1,663**	**1,479**	**1,397**	**1,796**	**1,460**	**0**	**0**	**16,010**

Variance													
Connect	0	0	0	0	0	0	0	0	0	0	0	0	0
e-referral	72	53	59	-182	-199	88	18	57	-167	22	0	0	-179
GP	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Northeast	0	0	0	0	0	0	0	0	0	0	0	0	0
Helpline	0	0	0	0	0	0	0	0	0	0	0	0	0
Other Sources	0	0	0	0	0	0	0	0	0	0	0	0	0
Out Of Area	1	6	0	-3	0	-2	4	8	4	-2	0	0	16
Secondary care transfer in	0	-1	0	0	0	0	0	0	0	0	0	0	-1
NUTH Orthopaedics	8	5	-8	-12	-16	7	9	-5	-1	-10	0	0	-23
NUTH Pain	-2	1	3	-8	-1	5	1	2	-1	3	0	0	3
NUTH Rheumatology	5	0	5	-8	-2	2	0	-3	-6	2	0	0	-5
GHD Orthopaedics	-4	-10	-23	-113	-101	15	46	56	-22	46	0	0	-110
GHD Pain	-6	4	-11	-8	-4	6	6	-3	-21	4	0	0	-33
GHD Rheumatology	3	10	-2	-9	-3	-9	-2	23	-11	-6	0	0	-6
Other Secondary care provider	19	-4	3	-14	-2	-1	-3	-12	-21	3	0	0	-32
Self-referral	115	35	-32	-194	-206	61	65	-6	-255	110	0	0	-307
FCP Gateshead	0	0	0	0	0	0	0	0	0	0	0	0	0
FCP Newcastle	-1	0	0	0	0	0	0	0	0	0	0	0	-1
Total Variance	**210**	**99**	**-6**	**-551**	**-534**	**172**	**144**	**117**	**-501**	**172**	**0**	**0**	**-677**

*Locality determined by registered GP Practice of patient



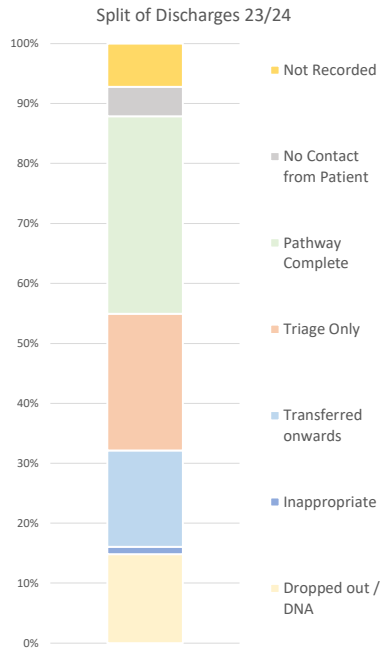
TIMS Discharged Referrals - Gateshead

The Newcastle upon Tyne Hospitals NHS Foundation Trust

24/25

Discharge Reason	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out/left	90	125	175	97	64	79	95	79	87	107	120	74	1,192
Inappropriate Referral	30	11	25	25	21	15	26	16	13	12	11	14	219
Initial assessment complete - no further contact	94	114	138	131	105	78	136	100	104	119	111	141	1,371
Not Recorded	54	46	108	638	61	56	36	79	40	72	47	41	1,278
Patient failed to attend (DNA'd)	111	91	350	164	114	110	94	78	75	92	98	59	1,436
Patient outcome - Completely recovered	22	26	21	20	6	11	12	12	14	21	18	19	202
Patient outcome - Much improved	234	238	217	226	188	154	192	171	154	180	167	206	2,327
Patient outcome - Much worsened	0	0	0	0	0	0	0	0	0	0	0	1	1
Patient outcome - No change	51	87	88	63	60	63	73	64	40	62	60	71	782
Patient outcome - Slightly improved	151	112	106	92	80	76	116	71	82	81	93	86	1,146
Patient outcome - Slightly worsened	1	4	1	0	0	0	0	0	0	0	0	1	7
Transfer to Orthopaedics lower limb	113	123	92	117	108	113	135	148	131	112	102	100	1,394
Transfer to Orthopaedics spinal	31	27	24	46	28	28	30	37	28	29	26	23	357
Transfer to Orthopaedics Upper Limb	56	63	65	53	37	36	51	57	52	51	48	54	623
Transfer to Podiatry	3	3	6	2	1	3	3	1	1	1	3	2	29
Transfer to Rheumatology	9	11	7	7	6	9	13	3	5	11	7	14	102
Transfer to Secondary Care Pain Team	17	10	15	16	10	13	10	13	16	19	11	13	163
Transferred to Other Speciality/Service	11	22	17	20	16	10	12	6	12	21	12	14	173
Triage assessment complete - no further contact	0	0	0	0	0	0	0	0	0	0	0	0	0
Triage assessment complete - self management and advice only	380	336	297	375	366	339	373	316	358	329	227	347	4,043
Waiting list discharge	66	62	50	60	96	101	68	65	69	107	86	44	874
Total Discharged	**1,524**	**1,511**	**1,802**	**2,152**	**1,367**	**1,294**	**1,475**	**1,316**	**1,281**	**1,426**	**1,247**	**1,324**	**17,719**

Discharge Grouping *Colour coding as above	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out / DNA	201	216	525	261	178	189	189	157	162	199	218	133	2,628
Inappropriate	30	11	25	25	21	15	26	16	13	12	11	14	219
Transferred onwards	240	259	226	261	206	212	254	265	245	244	209	220	2,841
Triage Only	380	336	297	375	366	339	373	316	358	329	227	347	4,043
Pathway Complete	553	581	571	532	439	382	529	418	394	463	449	525	5,836
No Contact from Patient	66	62	50	60	96	101	68	65	69	107	86	44	874
Not Recorded	54	46	108	638	61	56	36	79	40	72	47	41	1,278
Total Discharged	**1,524**	**1,511**	**1,802**	**2,152**	**1,367**	**1,294**	**1,475**	**1,316**	**1,281**	**1,426**	**1,247**	**1,324**	**17,719**



*Locality determined by registered GP Practice of patient

TIMS Discharged Referrals - Gateshead

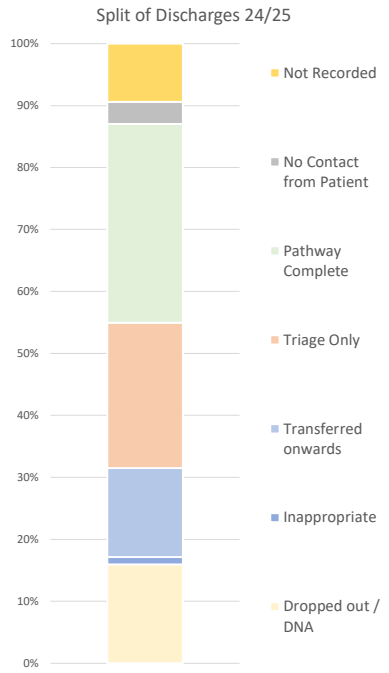
The Newcastle upon Tyne Hospitals NHS Foundation Trust

25/26

Discharge Reason	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out/left	132	110	144	138	124	104	94	119	131	138	0	0	1,234
Inappropriate Referral	20	13	18	21	15	17	33	17	12	14	0	0	180
Initial assessment complete - no further contact	137	112	138	146	114	144	124	132	133	98	0	0	1,278
Not Recorded	40	47	52	554	347	97	91	92	124	36	0	0	1,480
Patient failed to attend (DNA'd)	88	104	159	191	138	145	120	90	155	89	0	0	1,279
Patient outcome - Completely recovered	26	28	27	21	19	14	14	12	12	26	0	0	199
Patient outcome - Much improved	166	200	199	187	171	200	177	181	168	253	0	0	1,902
Patient outcome - Much worsened	0	0	0	1	0	1	0	0	0	0	0	0	2
Patient outcome - No change	56	73	84	84	69	74	64	44	54	76	0	0	678
Patient outcome - Slightly improved	67	105	131	97	79	141	74	75	102	106	0	0	977
Patient outcome - Slightly worsened	1	2	1	3	1	0	0	0	1	2	0	0	11
Patient outcome - Vastly worsened	0	0	0	0	0	0	0	0	0	0	0	0	0
Transfer to Orthopaedics lower limb	90	119	116	111	102	113	144	102	112	92	0	0	1,101
Transfer to Orthopaedics spinal	22	32	26	40	23	40	38	38	28	44	0	0	331
Transfer to Orthopaedics Upper Limb	49	38	41	63	37	55	47	41	40	38	0	0	449
Transfer to Podiatry	3	2	4	3	6	1	1	4	1	2	0	0	27
Transfer to Rheumatology	7	9	14	19	10	12	8	6	7	3	0	0	95
Transfer to Secondary Care Pain Team	13	12	9	17	8	13	15	14	12	20	0	0	133
Transferred to Other Speciality/Service	18	10	15	15	9	13	12	11	21	9	0	0	133
Triage assessment complete - no further contact	0	0	0	0	0	0	0	0	0	0	0	0	0
Triage assessment complete - self management and advice only	284	340	330	404	316	392	360	343	544	375	0	0	3,688
Waiting list discharge	39	73	49	79	67	60	50	52	66	24	0	0	559
Total Discharged	**1,258**	**1,429**	**1,557**	**2,194**	**1,655**	**1,636**	**1,466**	**1,373**	**1,723**	**1,445**	**0**	**0**	**15,736**

Discharge Grouping *Colour coding as above	April	May	June	July	August	September	October	November	December	January	February	March	Total
Dropped out / DNA	220	214	303	329	262	249	214	209	286	227	0	0	2,513
Inappropriate	20	13	18	21	15	17	33	17	12	14	0	0	180
Transferred onwards	202	222	225	268	195	247	265	216	221	208	0	0	2,269
Triage Only	284	340	330	404	316	392	360	343	544	375	0	0	3,688
Pathway Complete	453	520	580	539	453	574	453	444	470	561	0	0	5,047
No Contact from Patient	39	73	49	79	67	60	50	52	66	24	0	0	559
Not Recorded	40	47	52	554	347	97	91	92	124	36	0	0	1,480
Total Discharged	**1,258**	**1,429**	**1,557**	**2,194**	**1,655**	**1,636**	**1,466**	**1,373**	**1,723**	**1,445**	**0**	**0**	**15,736**

*Locality determined by registered GP Practice of patient



NHS
The Newcastle upon Tyne Hospitals
NHS Foundation Trust

Metadata

Report Details

Report title:	TIMS Activity 2022-23
Report description:	Report of all TIMS activity recorded via CSDS (Community Services Data Set)
Created by:	Paul McKean
Last updated/saved:	10/02/2026
Data source:	CSDS tables extracted from TIMS SystmOne unit
File location:	\\nuth-fnas01\informatics\isshared\02 Internal Reporting\Therapy Services\TIMS\TIMS Activity

Report Parameters

TIMS	TIMS specified as commisioner of activity "13T" AND patient 16 or over at time of referral
Referral date	On or after 1st October 2018

Variables

Summary/Findings

Tyneside Integrated Musculoskeletal Service

Commissioner 13T & Patient 16 or over at time of referral

	Contact Type	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Initial Consultation	Face to face communication	1,739	1,718	2,049	2,186	1,606	1,873	1,882	1,887	1,680	1,588	-	-	**18,208**
	Email	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Other	-	-	-	-	-	-	-	1	-	-	-	-	**1**
	Short Message Service (SMS) - Text Messaging	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Telephone	113	124	148	136	125	111	174	137	142	94	-	-	**1,304**
	Not recorded	*158*	*112*	*139*	*155*	*116*	*149*	*184*	*186*	*124*	*167*	-	-	***1,490***
	Total	**2,010**	**1,954**	**2,336**	**2,477**	**1,847**	**2,133**	**2,240**	**2,211**	**1,946**	**1,849**	**0**	**0**	**21,003**

*other consists of "Letter"

	Contact Type	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Follow-up Consultation	Face to face communication	3,245	3,060	3,119	3,357	3,073	3,315	3,241	2,837	2,590	3,195	-	-	**31,032**
	Email	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Other	-	1	-	1	2	-	-	2	-	1	-	-	**7**
	Short Message Service (SMS) - Text Messaging	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Telephone	464	521	498	478	424	496	493	442	456	528	-	-	**4,800**
	Not recorded	*237*	*275*	*313*	*366*	*254*	*371*	*359*	*297*	*240*	*266*	-	-	***2,978***
	Total	**3,946**	**3,857**	**3,930**	**4,202**	**3,753**	**4,182**	**4,093**	**3,578**	**3,286**	**3,990**	**0**	**0**	**38,817**

*other consists of "Letter"

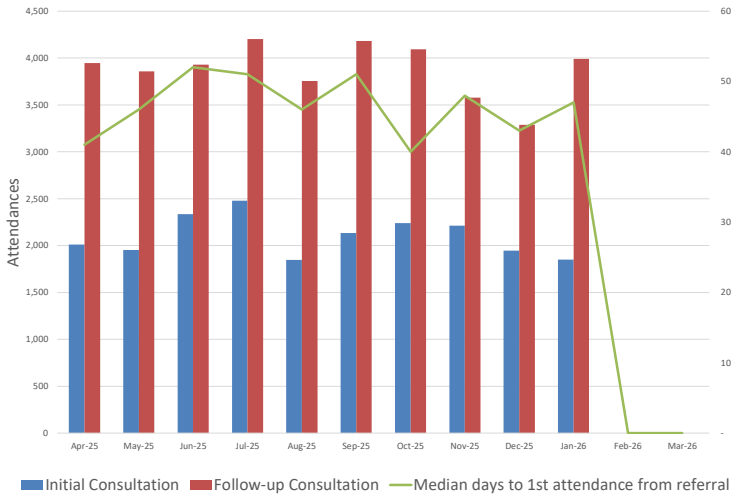
	DNA	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
DNA	Did Not Attend	605	608	692	651	534	678	619	648	613	672	-	-	**6,320**

*DNA is not split in CSDS between initial and follow up

	Demand	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Demand	Attend	5,956	5,811	6,266	6,679	5,600	6,315	6,333	5,789	5,232	5,839	-	-	**59,820**
	DNA	605	608	692	651	534	678	619	648	613	672	-	-	**6,320**
	Demand	**6,561**	**6,419**	**6,958**	**7,330**	**6,134**	**6,993**	**6,952**	**6,437**	**5,845**	**6,511**	**-**	**-**	**66,140**
	DNA Rate	**9.2%**	**9.5%**	**9.9%**	**8.9%**	**8.7%**	**9.7%**	**8.9%**	**10.1%**	**10.5%**	**10.3%**	**-**	**-**	**9.6%**
	Median days to 1st attendance from referral	**41**	**46**	**52**	**51**	**46**	**51**	**40**	**48**	**43**	**47**	**-**	**-**	**47**
	Max days to 1st attendance from referral	**284**	**222**	**218**	**237**	**226**	**189**	**203**	**183**	**202**	**243**	**-**	**-**	**284**
	Min days to 1st attendance from referral	**-9**	**0**	**0**	**-11**	**0**	**0**	**-1**	**0**	**0**	**0**	**0**	**0**	**-11**

The Newcastle upon Tyne Hospitals NHS Foundation Trust

Contacts by month



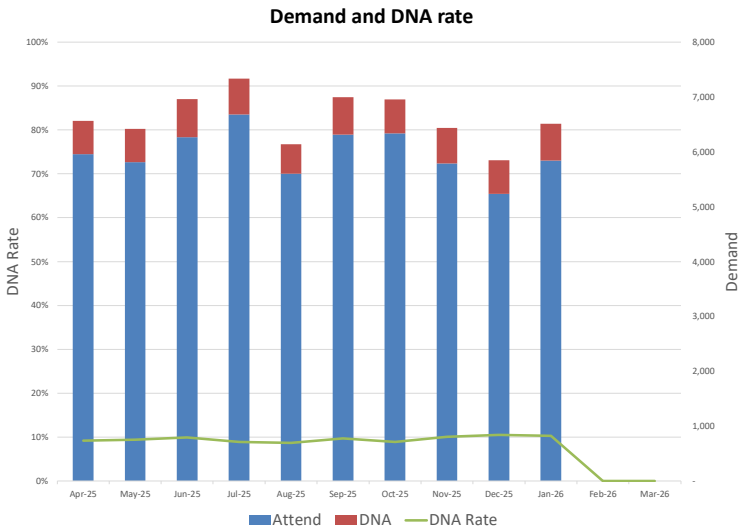
Tyneside Integrated Musculoskeletal Service

Commissioner 13T & Patient 16 or over at time of referral

The Newcastle upon Tyne Hospitals
NHS Foundation Trust

Gateshead Area

Initial consultation by registered GP	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
108 Rawling Road(Rawling Road Practice)	-	-	-	-	-	-	-	-	-	-	-	-	**0**
Beacon View Medical Centre	21	22	17	25	18	17	26	28	23	27	-	-	**224**
Bensham Family Practice	14	22	13	18	16	14	16	21	16	21	-	-	**171**
Bewick Road Surgery	18	19	16	23	17	18	30	14	21	29	-	-	**205**
Birtley Medical Group	77	77	95	90	58	69	89	86	83	71	-	-	**795**
Central Gateshead Medical Group	40	50	73	50	57	50	42	45	45	34	-	-	**486**
Chainbridge Medical Partnership	50	48	42	39	33	45	67	60	52	37	-	-	**473**
Chopwell Primary Healthcare Centre	8	9	8	5	6	12	12	11	9	6	-	-	**86**
Crawcrook Medical Centre	73	85	106	113	68	81	121	133	112	80	-	-	**972**
Crowhall Medical Centre	25	28	31	42	31	31	28	30	21	25	-	-	**292**
Elvaston Road Surgery	-	-	-	-	-	-	-	-	-	-	-	-	**0**
Fell Cottage Surgery	47	37	39	50	37	45	42	51	38	40	-	-	**426**
Fell Tower Medical Centre	23	28	27	42	26	22	36	29	36	32	-	-	**301**
Glenpark Medical Centre	43	55	54	50	68	65	67	84	70	71	-	-	**627**
Grange Road Medical Practice	-	-	-	-	-	-	-	-	-	-	-	-	**0**
High Street Medical Centre	-	-	-	-	-	-	-	-	-	-	-	-	**0**
Hollyhurst Medical Centre	22	24	21	25	18	16	17	28	20	14	-	-	**205**
Longrigg Medical Centre	49	53	50	54	46	47	53	48	36	36	-	-	**472**
Metro Interchange Surgery	-	-	-	-	-	-	-	-	-	-	-	-	**0**
Millennium Family Practice	11	11	17	13	10	8	11	10	10	12	-	-	**113**
Oldwell Surgery	23	22	32	34	23	28	21	43	27	11	-	-	**264**
Oxford Tce & Rawling Rd Medical Group	58	68	48	80	57	55	50	76	74	89	-	-	**655**
Pelaw Medical Practice	24	24	32	26	32	19	24	26	19	25	-	-	**251**
Rowlands Gill Medical Centre	-	-	-	-	-	-	-	-	-	-	-	-	**0**
Second Street Surgery	16	14	10	12	12	15	19	16	17	15	-	-	**146**
St. Albans Medical Group	26	42	33	38	25	51	41	42	29	19	-	-	**346**
Sunniside Surgery	23	13	22	19	18	20	24	19	23	17	-	-	**198**
Teams Medical Practice	5	-	-	-	-	-	-	-	-	-	-	-	**5**
The Bridges Medical Practice	31	21	33	25	21	27	39	28	32	19	-	-	**276**
Whickham Cottage Medical Centre	67	61	80	93	68	63	95	100	69	55	-	-	**751**
Wrekenton Medical Group	54	43	35	69	46	45	43	42	50	37	-	-	**464**
Gateshead	**848**	**876**	**934**	**1,035**	**811**	**863**	**1,013**	**1,070**	**932**	**822**	**0**	**0**	**9,204**



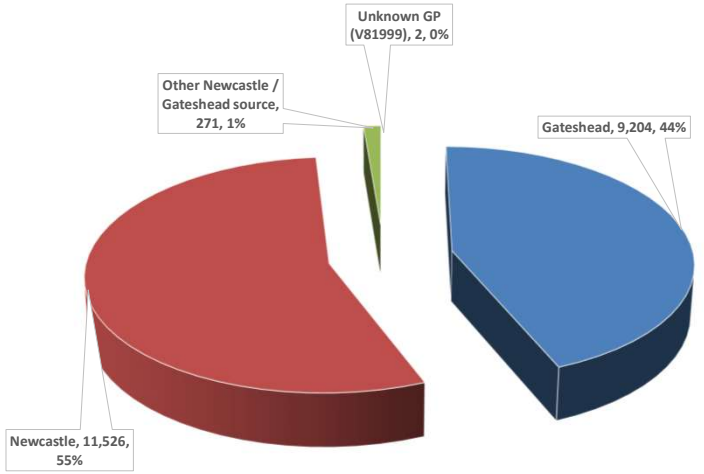
Tyneside Integrated Musculoskeletal Service

**Commissioner 13T & Patient 16 or over at time of referral*

The Newcastle upon Tyne Hospitals NHS Foundation Trust

	Initial consultation by registered GP	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Newcastle Area	Avenue Medical Practice	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Benfield Park Medical Group	40	49	53	56	51	50	39	44	35	28	-	-	**445**
	Betts Avenue Medical Group	40	28	43	48	29	39	42	26	33	30	-	-	**358**
	Biddlestone Health Group	38	42	68	61	42	39	43	39	37	34	-	-	**443**
	Broadway Medical Group	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Brunton Park	21	19	37	35	23	33	26	34	27	22	-	-	**277**
	Cruddas Park Surgery	42	47	50	51	35	37	50	28	35	37	-	-	**412**
	Denton Park Medical Group	29	21	30	37	27	35	39	35	26	28	-	-	**307**
	Denton Turret Medical Centre	44	38	43	46	36	47	46	41	36	41	-	-	**418**
	Dilston Medical Centre	18	9	18	18	13	13	18	14	18	16	-	-	**155**
	Falcon Medical Group	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Fenham Hall Surgery	21	17	41	29	32	20	27	23	18	16	-	-	**244**
	Gosforth Memorial Medical Centre	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Grainger Medical Group	21	14	24	32	14	20	24	20	21	22	-	-	**212**
	Heaton Road Surgery	25	30	36	33	21	39	32	27	27	32	-	-	**302**
	Holly Medical Group	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Holmside Medical Group	27	31	36	50	17	35	37	39	28	32	-	-	**332**
	Newburn Surgery	22	26	35	27	27	26	29	29	18	18	-	-	**257**
	Newcastle Medical Centre	28	21	28	6	6	23	38	19	19	17	-	-	**205**
	Park Medical Group	65	54	53	68	36	50	48	50	15	19	-	-	**458**
	Parkway Medical Group	30	33	48	48	37	36	30	36	42	33	-	-	**373**
	Ponteland Road Health Centre (Darzi)	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Prospect Medical Group	23	16	42	40	31	27	34	30	37	30	-	-	**310**
	Regent Medical Centre	33	29	31	50	24	42	21	34	31	21	-	-	**316**
	Roseworth Surgery	26	34	33	39	29	34	35	33	21	33	-	-	**317**
	Saville Medical Group	119	115	125	124	92	112	125	108	97	92	-	-	**1,109**
	St.anthony's Health Centre	21	15	44	7	10	23	22	29	20	21	-	-	**212**
	The Grove Medical Group	59	44	62	63	52	67	62	64	65	48	-	-	**586**
	The Surgery - Osborne Road	112	109	117	117	97	137	103	91	78	82	-	-	**1,043**
	Thornfield Medical Group	73	59	80	89	64	87	71	58	60	65	-	-	**706**
	Throckley Primary Care	24	35	42	37	32	35	38	37	19	43	-	-	**342**
	Walker Medical Group	35	33	43	64	43	44	52	46	44	45	-	-	**449**
	West Road Medical Centre	50	35	49	52	35	38	31	35	40	45	-	-	**410**
	Westerhope Medical Group	46	48	71	69	50	49	53	59	35	48	-	-	**528**
	Newcastle	**1,132**	**1,051**	**1,382**	**1,396**	**1,005**	**1,237**	**1,215**	**1,128**	**982**	**998**	**0**	**0**	**11,526**
	Other Newcastle / Gateshead source	**30**	**27**	**20**	**46**	**31**	**31**	**12**	**13**	**32**	**29**	**0**	**0**	**271**
	Unknown GP (V81999)	**0**	**0**	**0**	**0**	**0**	**2**	**0**	**0**	**0**	**0**	**0**	**0**	**2**
	Total Initial Consultations	**2,010**	**1,954**	**2,336**	**2,477**	**1,847**	**2,133**	**2,240**	**2,211**	**1,946**	**1,849**	**0**	**0**	**21,003**
	Non identfiable GP rate	**1.5%**	**1.4%**	**0.9%**	**1.9%**	**1.7%**	**1.5%**	**0.5%**	**0.6%**	**1.6%**	**1.6%**	**-**	**-**	**1.3%**

Inital consultation registered GP Locality



The Newcastle upon Tyne Hospitals NHS Foundation Trust

Tyneside Integrated Musculoskeletal Service

***Commissioner 13T & Patient 16 or over at time of referral**

Newcastle Service

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Initial Consultation	Atkinson Road	195	176	268	265	196	195	206	194	211		-	-	**1,906**
	Elswick Health Centre	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Freeman Hospital Physio Dept	359	308	376	417	278	351	382	288	293	318	-	-	**3,370**
	Gosforth Memorial Health Centre	169	169	187	211	180	213	134	181	113	129	-	-	**1,686**
	Molineux NHS Centre	351	317	387	375	310	375	364	356	300	264	-	-	**3,399**
	Ponteland Road	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	RVI Physio Dept	156	139	221	237	125	200	238	176	131	107	-	-	**1,730**
	Throckley	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Total	**1,230**	**1,109**	**1,439**	**1,505**	**1,089**	**1,334**	**1,324**	**1,195**	**1,048**	**818**	**0**	**0**	**12,091**

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Follow-up Consultation	Atkinson Road	322	347	347	416	390	364	386	320	344	399	-	-	**3,635**
	Elswick Health Centre	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Freeman Hospital Physio Dept	840	674	705	709	592	689	677	568	546	608	-	-	**6,608**
	Gosforth Memorial Health Centre	218	258	255	278	288	333	258	220	208	227	-	-	**2,543**
	Molineux NHS Centre	806	715	720	713	731	816	835	687	595	757	-	-	**7,375**
	Ponteland Road	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	RVI Physio Dept	384	379	385	471	331	443	478	373	338	364	-	-	**3,946**
	Throckley	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Total	**2,570**	**2,373**	**2,412**	**2,587**	**2,332**	**2,645**	**2,634**	**2,168**	**2,031**	**2,355**	**0**	**0**	**24,107**

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
DNA	Atkinson Road	75	70	63	80	58	66	74	74	87	59	-	-	**706**
	Elswick Health Centre	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Freeman Hospital Physio Dept	97	93	133	81	81	107	110	116	103	111	-	-	**1,032**
	Gosforth Memorial Health Centre	29	38	40	38	31	34	17	39	22	27	-	-	**315**
	Molineux NHS Centre	108	105	117	125	123	167	118	134	129	108	-	-	**1,234**
	Ponteland Road	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	RVI Physio Dept	71	76	85	72	51	78	79	58	62	66	-	-	**698**
	Throckley	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Total	**380**	**382**	**438**	**396**	**344**	**452**	**398**	**421**	**403**	**371**	**0**	**0**	**3,985**

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
DNA Rate	Atkinson Road	13%	12%	9%	11%	9%	11%	11%	13%	14%	9%	-	-	**11%**
	Elswick Health Centre	-	-	-	-	-	-	-	-	-	-	-	-	**0%**
	Freeman Hospital Physio Dept	7%	9%	11%	7%	9%	9%	9%	12%	11%	11%	-	-	**9%**
	Gosforth Memorial Health Centre	7%	8%	8%	7%	6%	6%	4%	9%	6%	7%	-	-	**7%**
	Molineux NHS Centre	9%	9%	10%	10%	11%	12%	9%	11%	13%	10%	-	-	**10%**
	Ponteland Road	-	-	-	-	-	-	-	-	-	-	-	-	**0%**
	RVI Physio Dept	12%	13%	12%	9%	10%	11%	10%	10%	12%	12%	-	-	**11%**
	Throckley	-	-	-	-	-	-	-	-	-	-	-	-	**0%**
	Total	**9%**	**10%**	**10%**	**9%**	**9%**	**10%**	**9%**	**11%**	**12%**	**10%**	**0%**	**0%**	**10%**

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Median days to 1st attendance	Atkinson Road	47	50	64	62	56	57	57	55	57	58	-	-
	Elswick Health Centre	-	-	-	-	-	-	-	-	-	-	-	-
	Freeman Hospital Physio Dept	25	27	32	26	29	48	23	26	24	31	-	-
	Gosforth Memorial Health Centre	42	44	53	64	74	74	72	55	71	46	-	-
	Molineux NHS Centre	40	44	42	45	32	38	40	46	42	51	-	-
	Ponteland Road	-	-	-	-	-	-	-	-	-	-	-	-
	RVI Physio Dept	50	56	84	48	44	39	29	41	36	30	-	-
	Throckley	-	-	-	-	-	-	-	-	-	-	-	-

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Maximum days to 1st attendance	Atkinson Road	153	148	143	145	167	147	151	147	139	158	-	-
	Elswick Health Centre	-	-	-	-	-	-	-	-	-	-	-	-
	Freeman Hospital Physio Dept	136	124	118	132	128	146	151	164	144	154	-	-
	Gosforth Memorial Health Centre	171	138	162	156	195	140	145	161	167	195	-	-
	Molineux NHS Centre	168	222	186	194	154	183	168	183	202	174	-	-
	Ponteland Road	-	-	-	-	-	-	-	-	-	-	-	-
	RVI Physio Dept	264	215	181	176	115	166	130	133	110	177	-	-
	Throckley	-	-	-	-	-	-	-	-	-	-	-	-

NHS
The Newcastle upon Tyne Hospitals
NHS Foundation Trust

Tyneside Integrated Musculoskeletal Service

Commissioner 13T & Patient 16 or over at time of referral

Gateshead Service

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Initial Consultation	Bensham Hospital	424	444	460	516	431	421	457	503	492	433	-	-	**4,581**
	Blaydon Health Centre	165	176	198	186	113	142	214	288	239	175	-	-	**1,896**
	Queen Elizabeth Hospital	191	225	238	270	214	235	244	225	167	200	-	-	**2,209**
	Trinity Methodist Church	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Total	**780**	**845**	**896**	**972**	**758**	**798**	**915**	**1,016**	**898**	**808**	**0**	**0**	8,686

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
Follow-up Consultation	Bensham Hospital	821	843	863	905	918	907	876	790	691	942	-	-	**8,556**
	Blaydon Health Centre	219	264	250	266	165	229	247	277	276	355	-	-	**2,548**
	Queen Elizabeth Hospital	332	374	334	407	338	400	323	334	285	297	-	-	**3,424**
	Trinity Methodist Church	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Total	**1,372**	**1,481**	**1,447**	**1,578**	**1,421**	**1,536**	**1,446**	**1,401**	**1,252**	**1,594**	**0**	**0**	14,528

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
DNA	Bensham Hospital	158	132	150	158	124	122	137	139	136	220	-	-	**1,476**
	Blaydon Health Centre	25	30	36	32	21	38	23	37	38	39	-	-	**319**
	Queen Elizabeth Hospital	38	64	67	62	45	66	51	46	36	38	-	-	**513**
	Trinity Methodist Church	-	-	-	-	-	-	-	-	-	-	-	-	**0**
	Total	**221**	**226**	**253**	**252**	**190**	**226**	**211**	**222**	**210**	**297**	**0**	**0**	2,308

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total
DNA Rate	Bensham Hospital	11%	9%	10%	10%	8%	8%	9%	10%	10%	14%	-	-	**10%**
	Blaydon Health Centre	6%	6%	7%	7%	7%	9%	5%	6%	7%	7%	-	-	**7%**
	Queen Elizabeth Hospital	7%	10%	10%	8%	8%	9%	8%	8%	7%	7%	-	-	**8%**
	Trinity Methodist Church	-	-	-	-	-	-	-	-	-	-	-	-	**0%**
	Total	**9%**	**9%**	**10%**	**9%**	**8%**	**9%**	**8%**	**8%**	**9%**	**11%**	**0%**	**0%**	9%

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Median days to 1st attendance	Bensham Hospital	41	52	54	56	48	61	34	54	40	43	-	-
	Blaydon Health Centre	133	122	122	112	100	69	98	64	47	58	-	-
	Queen Elizabeth Hospital	44	43	72	65	48	50	35	42	40	39	-	-
	Trinity Methodist Church	-	-	-	-	-	-	-	-	-	-	-	-

	Site	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Maximum days to 1st attendance	Bensham Hospital	211	182	181	167	148	169	167	181	176	189	-	-
	Blaydon Health Centre	284	217	217	237	202	189	203	182	180	243	-	-
	Queen Elizabeth Hospital	267	215	218	219	226	184	153	165	169	156	-	-
	Trinity Methodist Church	-	-	-	-	-	-	-	-	-	-	-	-

Tyneside Integrated Musculoskeletal Service (TIMS)

First attendances between 1st January 2019 and 31st January 2026

TIMS criteria:

Referral received date	from 01/10/2018
Patient age	16 or above
Patient GP CCG	NHS Newcastle Gateshead CCG
Data Sources	CSDS. Extracted when required.

This report contains first attendances at the Tyneside Integrated Musculoskeletal Service (TIMS) from 01/01/2019. The first table displays the number of first attendances each month from 1st January 2019 and the mean and median average number of working days from the date the (first attendance) appointment was booked to the date the first attendance appointment took place. This data is also split by the appointment branch location. The 3 graphs overleaf from this table display this data. The second table displays this data split into groups for the number of working days from the date the (first attendance) appointment was booked to the date the first attendance appointment took place: 0 - 10 workings days, 11 - 20 working days, 21 - 30 working days, 31 - 40 working days and 41 + working days. The 3 graphs overleaf from this table display this data in 100% stacked column charts, this means that it shows the percentage each month that are in each of the wait time groupings, ordered by length of time. The third table displays the number of urgent first attendances each month from 1st January 2019 and the mean and median average number of working days from the date the (first attendance) appointment was booked to the date the first attendance appointment took place. This data is also split by the appointment branch location. The 3 graphs overleaf from this table display this data. Urgent first attendances are defined by the appointment flag 'Urgent'.

Appointment Branch	Area
Atkinson Road Clinic	Newcastle
Elswick Health Centre	Newcastle
Freeman Hospital Physiotherapy Department	Newcastle
Gosforth Memorial Health Centre	Newcastle
Molineux NHS Centre	Newcastle
Northern Football Rugby Club	Newcastle
Nuffield Health	Newcastle
Ponteland Road	Newcastle
Royal Victoria Infirmary	Newcastle
Royal Victoria Infirmary Physiotherapy Department	Newcastle
Throckley	Newcastle
Tims - Freeman Hospital	Newcastle
Bensham Hospital	Gateshead
Bensham Hospital (Archived)	Gateshead
Blaydon Health Centre	Gateshead
Deckham Village Hall	Gateshead
Felling Community Centre	Gateshead
Gateshead Central Baptist Church	Gateshead
Queen Elizabeth Hospital	Gateshead
TIMS - Bensham	Gateshead
Trinity Methodist Church	Gateshead

TIMS first attendances 2019 - 2025 by month, split by appointment branch location, and average number of working days from appointment booked to first attendance

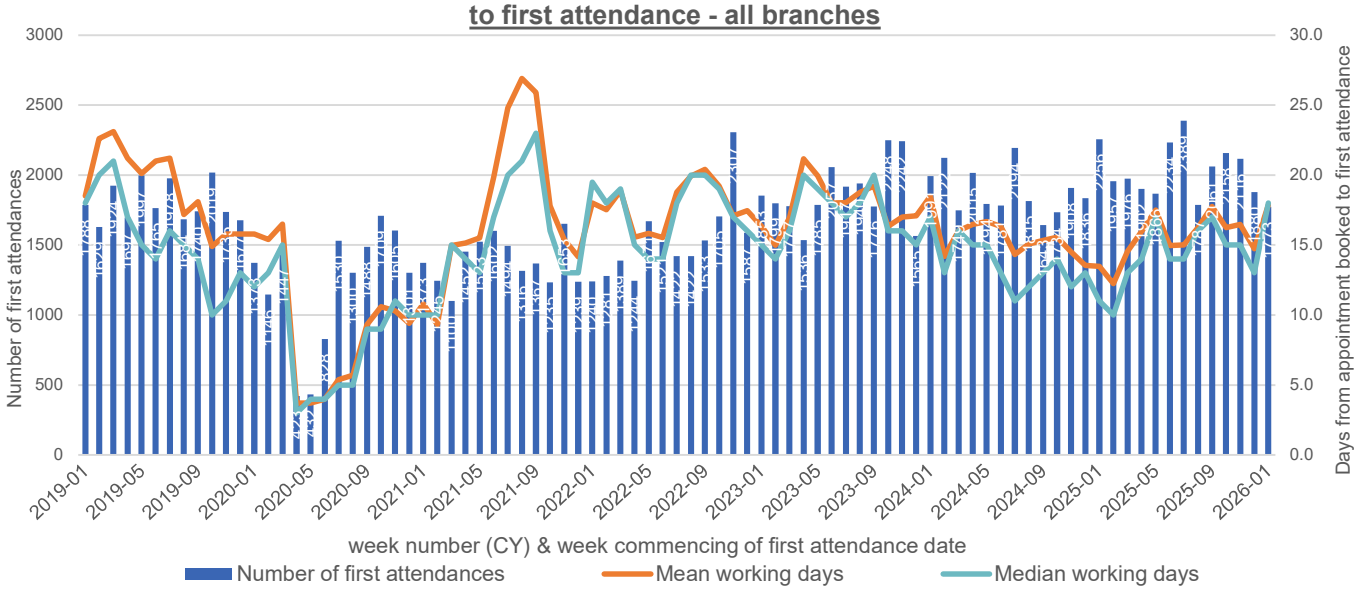
	TIMS total			Newcastle			Gateshead		
Month	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days
2019-01	1788	18.5	18	1057	16.1	16	731	22.1	24
2019-02	1629	22.6	20	1028	19.1	19	599	28.8	28
2019-03	1924	23.1	21	1115	21.6	24	809	25.2	17
2019-04	1697	21.2	17	1020	19.9	16	677	23.3	18
2019-05	1997	20.1	15	1217	19.8	13	780	20.6	17
2019-06	1765	21.0	14	1005	22.6	15	760	18.9	14
2019-07	1978	21.2	16	1131	21.4	17	847	20.9	14
2019-08	1684	17.2	15	1028	15.7	14	656	19.5	17
2019-09	1740	18.1	14	1056	16.6	12	684	20.5	19
2019-10	2019	14.9	10	1257	12.4	9	762	19.0	19
2019-11	1735	15.8	11	1075	13.0	10	660	20.3	20
2019-12	1677	15.8	13	981	13.6	12	696	18.9	17
2020-01	1373	15.8	12	821	12.8	11		20.4	20
2020-02	1146	15.4	13	659	12.8	12	487	18.8	16
2020-03	1447	16.5	15	845	13.6	13	602	20.6	19
2020-04	423	3.7	3	415	3.7	3	3	5.7	3
2020-05	432	3.7	4	428	3.7	4	4	7.5	7
2020-06	828	4.0	4	571	4.0	5	254	3.9	4
2020-07	1530	5.4	5	1107	5.2	4	423	5.8	5
2020-08	1300	5.7	5	1025	5.4	5	275	6.7	6
2020-09	1488	9.3	9	1007	9.2	9	481	9.5	9
2020-10	1709	10.6	9	1110	11.1	10	598	9.7	9
2020-11	1605	10.3	11	1035	10.2	11	565	10.5	11
2020-12	1301	9.4	10	852	9.5	10	448	9.4	10
2021-01	1373	10.8	10	931	10.5	10	439	11.4	11
2021-02	1245	9.3	10	858	9.0	10	384	9.8	11
2021-03	1100	15.0	15	679	14.7	14	417	15.5	16
2021-04	1452	15.2	14	898	14.9	14	550	15.7	15
2021-05	1523	15.5	13	976	15.3	13	545	15.9	14
2021-06	1602	19.9	17	1039	19.0	16	562	21.5	19
2021-07	1494	24.8	20	937	25.9	20	557	22.9	19
2021-08	1316	26.9	21	849	26.1	21	467	28.4	22
2021-09	1367	25.9	23	778	23.2	23	584	25.7	24
2021-10	1235	17.8	16	757	16.2	15	475	20.3	18
2021-11	1653	15.4	13	998	13.4	10	655	18.5	16
2021-12	1239	14.1	13	807	13.2	12	432	15.9	16
2022-01	1240	18.0	20	747	17.6	19	492	18.6	20
2022-02	1281	17.5	18	766	17.6	18	515	17.4	17
2022-03	1389	18.9	19	807	20.3	22	582	16.9	17
2022-04	1244	15.6	15	745	15.2	14	499	16.1	16
2022-05	1671	15.8	14	1046	15.9	14	625	15.7	14
2022-06	1521	15.5	14	887	15.1	13	634	16.1	14
2022-07	1422	18.8	18	842	17.4	16	580	20.8	20
2022-08	1422	19.9	20	905	18.9	20	517	21.8	22
2022-09	1533	20.4	20	970	20.5	22	563	20.3	18
2022-10	1705	19.2	19	996	19.2	20	708	19.2	20
2022-11	2307	17.1	17	1206	18.1	19	1101	16.0	16
2022-12	1587	17.5	16	825	17.8	17	762	17.1	16
2023-01	1853	16.4	15	979	16.8	16	874	15.9	14
2023-02	1799	15.0	14	1032	14.5	12	767	15.7	16
2023-03	1777	17.0	16	1025	16.3	15	752	17.9	18

TIMS first attendances 2019 - 2025 by month, split by appointment branch location, and average number of working days from appointment booked to first attendance

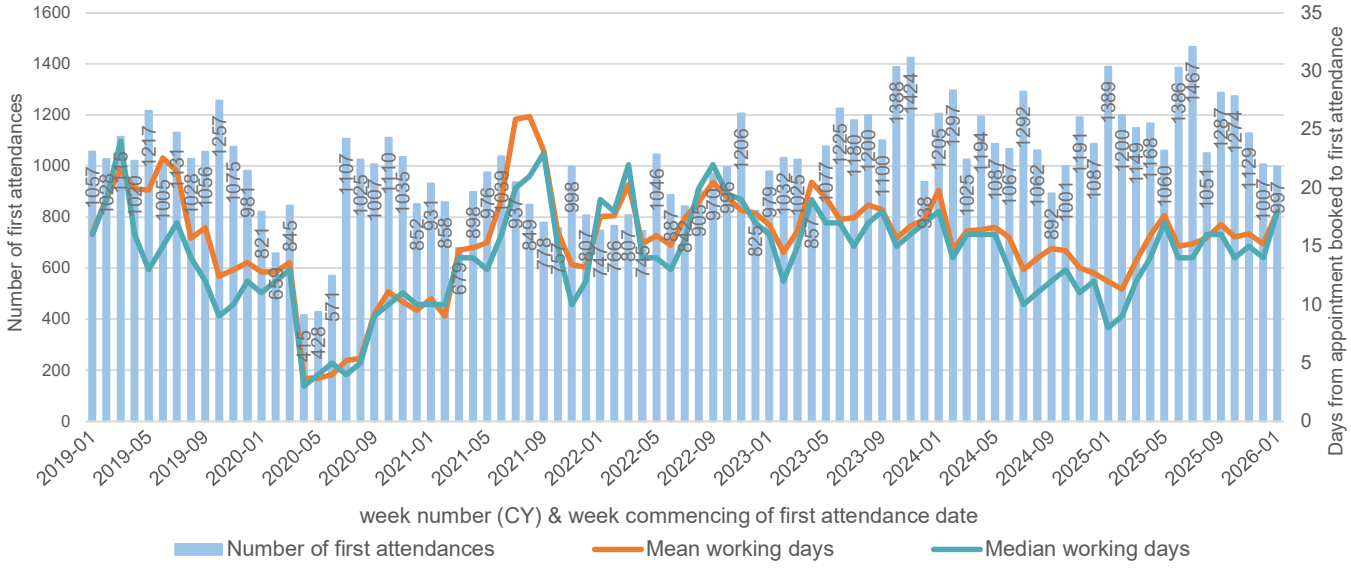
	TIMS total			Newcastle			Gateshead		
Month	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days
2023-04	1536	21.2	20	857	20.5	19	669	22.0	23
2023-05	1785	20.0	19	1077	19.2	17	708	21.2	21
2023-06	2057	18.0	18	1225	17.3	17	832	19.0	19
2023-07	1917	18.0	17	1180	17.5	15	737	18.9	19
2023-08	1940	18.8	18	1200	18.5	17	740	19.1	20
2023-09	1776	19.2	20	1100	18.1	18	676	21.0	24
2023-10	2248	16.3	16	1388	15.7	15	860	17.4	16
2023-11	2242	17.0	16	1424	16.7	16	818	17.5	16
2023-12	1565	17.1	15	938	17.3	17	627	16.7	14
2024-01	1991	18.5	17	1205	19.8	18	786	16.4	16
2024-02	2122	14.2	13	1297	14.7	14	825	16.4	16
2024-03	1749	16.0	16	1025	16.3	16	724	15.6	15
2024-04	2015	16.5	15	1194	16.4	16	821	16.5	15
2024-05	1794	16.7	15	1087	16.6	16	707	16.7	13
2024-06	1781	16.3	13	1067	15.8	13	714	17.2	14
2024-07	2194	14.3	11	1292	13.0	10	902	16.2	13
2024-08	1815	15.1	12	1062	14.0	11	753	16.6	14
2024-09	1643	15.3	13	892	14.8	12	751	15.9	15
2024-10	1734	15.6	14	1001	14.6	13	733	16.9	16
2024-11	1908	14.5	12	1191	13.2	11	717	16.7	14
2024-12	1836	13.5	13	1087	12.7	12	749	14.8	14
2025-01	2256	13.5	11	1389	12.0	8	867	15.9	14
2025-02	1957	12.2	10	1200	11.3	9	757	13.7	12
2025-03	1976	14.5	13	1149	13.8	12	827	15.6	14
2025-04	1902	16.0	14	1168	15.9	14	734	16.1	14
2025-05	1866	17.5	17	1060	17.6	17	806	17.3	17
2025-06	2234	15.0	14	1386	15.0	14	848	14.9	13
2025-07	2389	15.0	14	1467	15.2	14	922	14.7	14
2025-08	1787	16.2	16	1051	15.7	16	736	17.0	16
2025-09	2061	17.8	17	1287	16.9	16	774	19.3	20
2025-10	2158	16.3	15	1274	15.8	14	884	16.9	16
2025-11	2116	16.5	15	1129	16.1	15	987	16.9	15
2025-12	1880	14.7	13	1007	15.2	14	873	14.2	13
2026-01	1773	17.9	18	997	18.0	18	776	17.7	17

Please see graphs overleaf

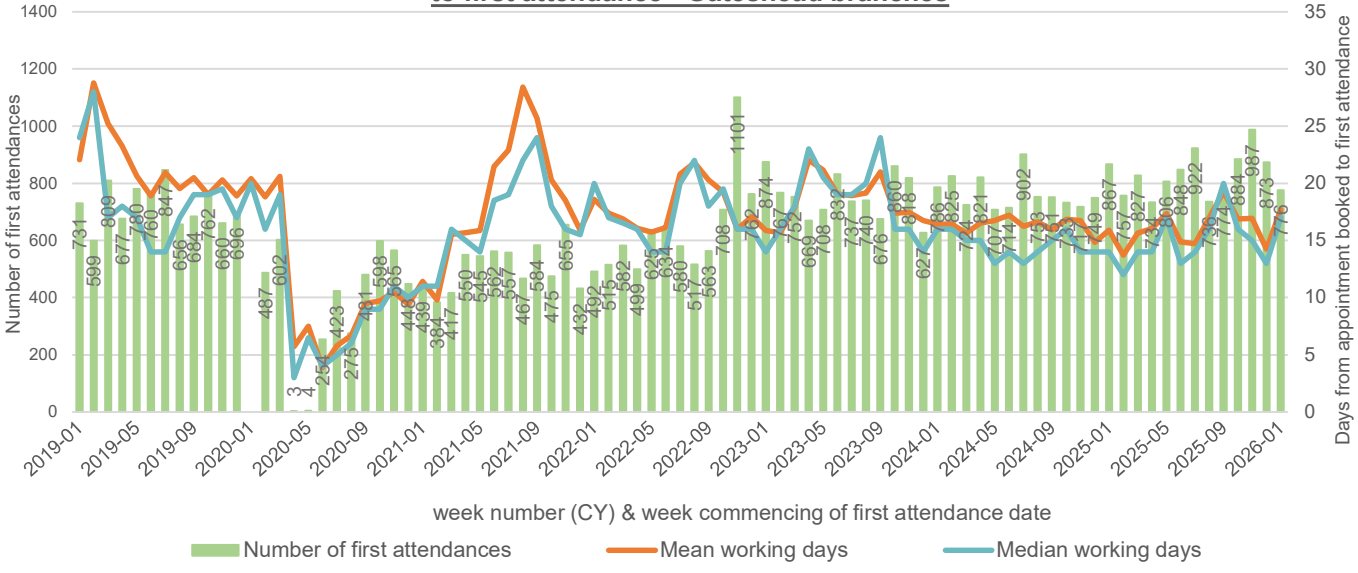
First attendances 2019 - 2025 and average working days from appointment booked to first attendance - all branches



First attendances 2019 - 2025 and average working days from appointment booked to first attendance - Newcastle branches



First attendances 2019 - 2025 and average working days from appointment booked to first attendance - Gateshead branches



TIMS first attendances 2019 - 2025 by month, split by appointment branch location, grouped by number of working days from appointment booked to first attendance

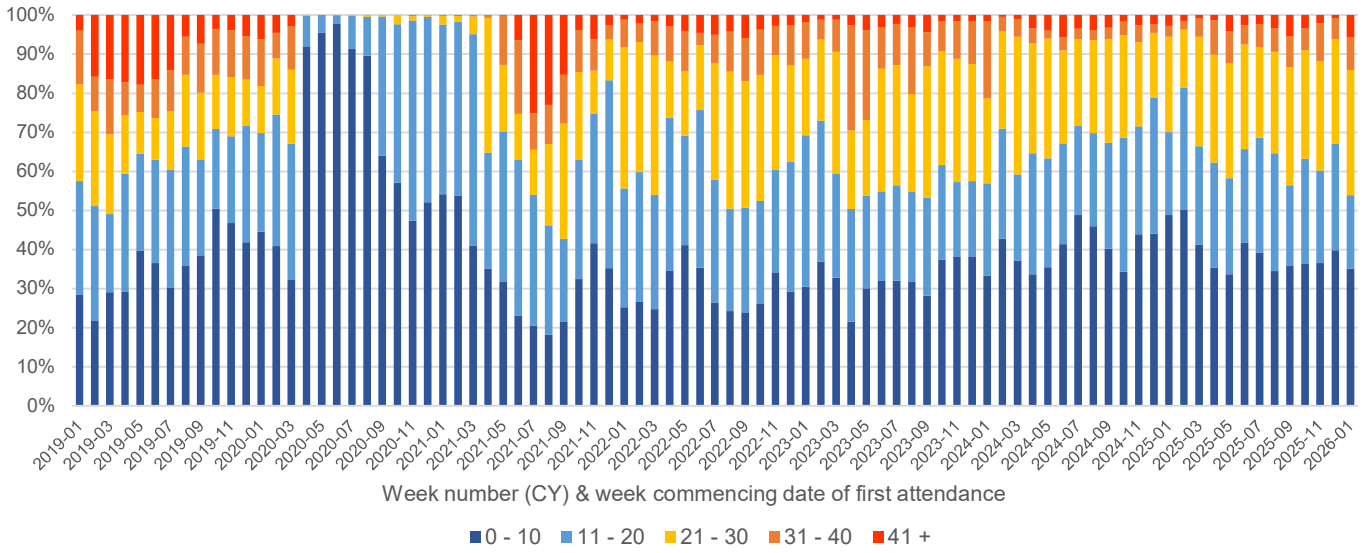
	TIMS total					Newcastle					Gateshead				
	Working days (grouped)					Working days (grouped)					Working days (grouped)				
Month	0 - 10	11 - 20	21 - 30	31 - 40	41 +	0 - 10	11 - 20	21 - 30	31 - 40	41 +	0 - 10	11 - 20	21 - 30	31 - 40	41 +
2019-01	511	518	442	245	72	292	423	269	62	11	219	95	173	183	61
2019-02	353	480	396	143	257	196	395	324	64	49	155	85	72	79	208
2019-03	559	386	392	270	317	290	207	317	233	68	269	179	75	37	249
2019-04	495	513	253	144	292	317	297	134	126	146	178	216	119	18	146
2019-05	793	495	213	140	356	524	280	68	92	253	269	215	145	48	103
2019-06	645	467	188	174	291	339	267	111	85	203	306	200	77	89	88
2019-07	600	594	297	208	279	242	453	202	91	143	358	141	95	117	136
2019-08	602	514	310	163	94	395	348	179	69	36	207	166	131	94	58
2019-09	667	430	296	218	128	451	280	158	91	75	216	150	138	127	53
2019-10	1018	413	280	235	73	737	291	99	96	34	281	122	181	139	39
2019-11	812	384	264	207	68	587	262	140	58	28	225	122	124	149	39
2019-12	702	499	199	186	91	440		102	33	39	262	132	97	153	39
2020-01	612	346	166	164	85	405	276	76	34	30	207	69	90	130	39
2020-02	469	385	165	75	52	304	258	63	22	12	165	127	102	53	39
2020-03	468	503	274	159	43	335	314	166	17	13	133	189	108	142	39
2020-04	389	33	1			382	32	1			2	1			
2020-05	412	20				409	19				3	1			
2020-06	809	18		1		557	13		1		249	5			
2020-07	1398	129	3			1027	77	3			371	52			
2020-08	1165	128	7			947	73	5			218	55	2		
2020-09	953	529	6			650	354	3			303	175	3		
2020-10	976	692	41			596	486	28			380	205	13		
2020-11	760	822	19	3	1	488	535	10	2		268	286	9	1	1
2020-12	678	616	7			434	413	5			243	203	2		
2021-01	744	595	31	2	1	528	381	21		1	214	214	10	1	
2021-02	671	555	18	1	2	490	363	4	1		181	190	13		
2021-03	544	716	60	4	1	406	473	43	3	1	138	243	17	1	
2021-04	511	431	499	10	1	334	255	301	7	1	173	176	198	3	
2021-05	483	586	260	192	2	341	350	152	131	2	141	235	108	61	
2021-06	369	639	189	302	103	279	409	101	180	70	89	230	88	122	33
2021-07	306	500	173	140	375	194	284	100	84	275	112	216	73	56	100
2021-08	239	369	274	131	303	157	267	161	73	191	82	102	113	58	112
2021-09	293	292	403	170	209	130	111	208	69	128	161	176	191	101	79
2021-10	400	376	278	132	48	278	224	175	53	27	122	151	102	79	21
2021-11	689	547	182	132	103	505	312	87	42	52	184	235	95	90	51
2021-12	437	595	129	45	33	328	374	62	15	28	109	221	67	30	5
2022-01	313	376	449	87	15	207	211	264	61	4	106	165	185	26	10
2022-02	342	424	426	61	28	206	225	287	32	16	136	199	139	29	12
2022-03	344	405	495	123	22	171	208	322	101	5	173	197	173	22	17
2022-04	431	486	181	110	36	260	305	91	74	15	171	181	90	36	21
2022-05	688	468	276	171	68	423	301	174	104	44	265	167	102	67	24
2022-06	539	613	252	48	69	341	343	143	24	36	198	270	109	24	33
2022-07	376	447	424	103	72	245	285	233	46	33	131	162	191	57	39
2022-08	344	373	499	146	60	225	239	343	82	16	119	134	156	64	44
2022-09	364	413	497	169	90	217	241	373	94	45	147	172	124	75	45
2022-10	445	450	548	199	63	253	261	330	120	32	191	189	218	79	31
2022-11	790	602	678	174	63	372	274	440	85	35	418	328	238	89	28
2022-12	463	528	390	164	42	240	263	204	98	20	223	265	186	66	22
2023-01	565	718	362	175	33	303	348	213	95	20	262	370	149	80	13
2023-02	663	649	374	91	22	464	284	203	66	15	199	365	171	25	7
2023-03	583	474	553	145	22	390	247	289	89	10	193	227	264	56	12

TIMS first attendances 2019 - 2025 by month, split by appointment branch location, grouped by number of working days from appointment booked to first attendance

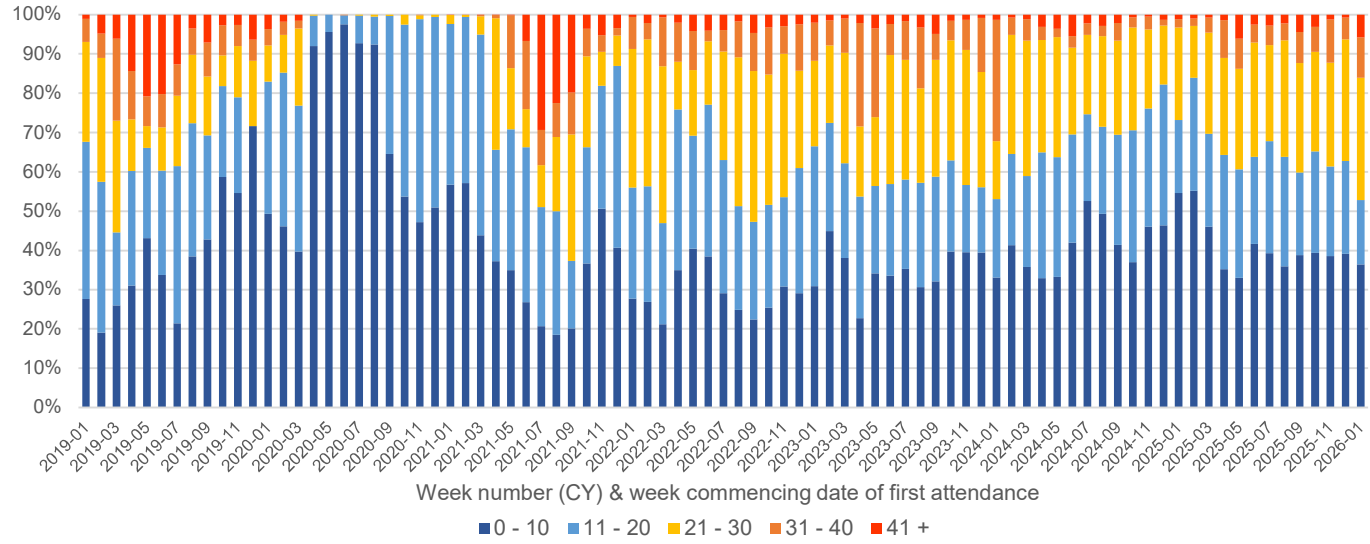
	TIMS total					Newcastle					Gateshead				
	Working days (grouped)					Working days (grouped)					Working days (grouped)				
Month	0 - 10	11 - 20	21 - 30	31 - 40	41 +	0 - 10	11 - 20	21 - 30	31 - 40	41 +	0 - 10	11 - 20	21 - 30	31 - 40	41 +
2023-04	329	440	306	411	40	195	265	153	226	18	134	175	153	185	22
2023-05	538	423	346	408	70	367	240	189	243	38	171	183	157	165	32
2023-06	657	472	644	220	64	411	286	402	97	29	246	186	242	123	35
2023-07	615	466	590	202	44	416	269	359	116	20	199	197	231	86	24
2023-08	615	451	482	332	60	367	320	288	185	40	248	131	194	147	20
2023-09	500	447	596	155	78	353	293	328	72	54	147	154	268	83	24
2023-10	840	546	655	172	35	551	322	424	69	22	289	224	231	103	13
2023-11	853	431	707	214	37	563	244	489	110	18	290	187	218	104	19
2023-12	600	301	468	169	27	370	156	275	129	8	230	145	193	40	19
2024-01	664	469	432	395	31	398	241	178	372	16	266	228	254	23	15
2024-02	907	599	528	77	11	536	301	393	58	9	371	298	135	19	2
2024-03	651	385	616	78	19	366	238	353	56	12	285	147	263	22	7
2024-04	679	623	568	76	69	393	383	341	40	37	286	240	227	36	32
2024-05	637	499	550	36	72	361	331	333	23	39	276	168	217	13	33
2024-06	737	459	423	61	101	448	293	236	32	58	289	166	187	29	43
2024-07	1071	501	489	57	76	679	286	260	39	28	392	215	229	18	48
2024-08	835	432	431	47	70	524	235	245	28	30	311	197	186	19	40
2024-09	661	446	434	49	53	369	250	214	40	19	292	196	220	9	34
2024-10	596	593	456	59	30	370	337	262	26	6	226	256	194	33	24
2024-11	837	528	411	82	50	548	358	240	39	6	289	170	171	43	44
2024-12	808	638	305	40	45	504	390	163	16	14	304	248	142	24	31
2025-01	1102	479	549	64	62	758	259	327	29	16	344	220	222	35	46
2025-02	981	612	292	42	30	662	345	159	22	12	319	267	133	20	18
2025-03	816	498	552	93	17	529	272	296	44	8	287	226	256	49	9
2025-04	673	510	526	166	27	411	340	288	113	16	262	170	238	53	11
2025-05	629	459	548	152	78	350	293	271	81	65	279	166	277	71	13
2025-06	932	536	599	109	58	578	306	404	63	35	354	230	195	46	23
2025-07	939	701	554	137	58	577	417	359	73	41	362	284	195	64	17
2025-08	616	539	465	106	61	378	293	312	45	23	238	246	153	61	38
2025-09	737	426	622	165	111	499	271	359	101	57	238	155	263	64	54
2025-10	786	579	598	122	73	502	328	324	81	39	284	251	274	41	34
2025-11	772	503	593	202	46	435	257	299	124	14	337	246	294	78	32
2025-12	748	513	503	101	15	394	238	312	55	8	354	275	191	46	7
2026-01	624	331	568	150	100	363	163	311	102	58	261	168	257	48	42

Please see graphs overleaf

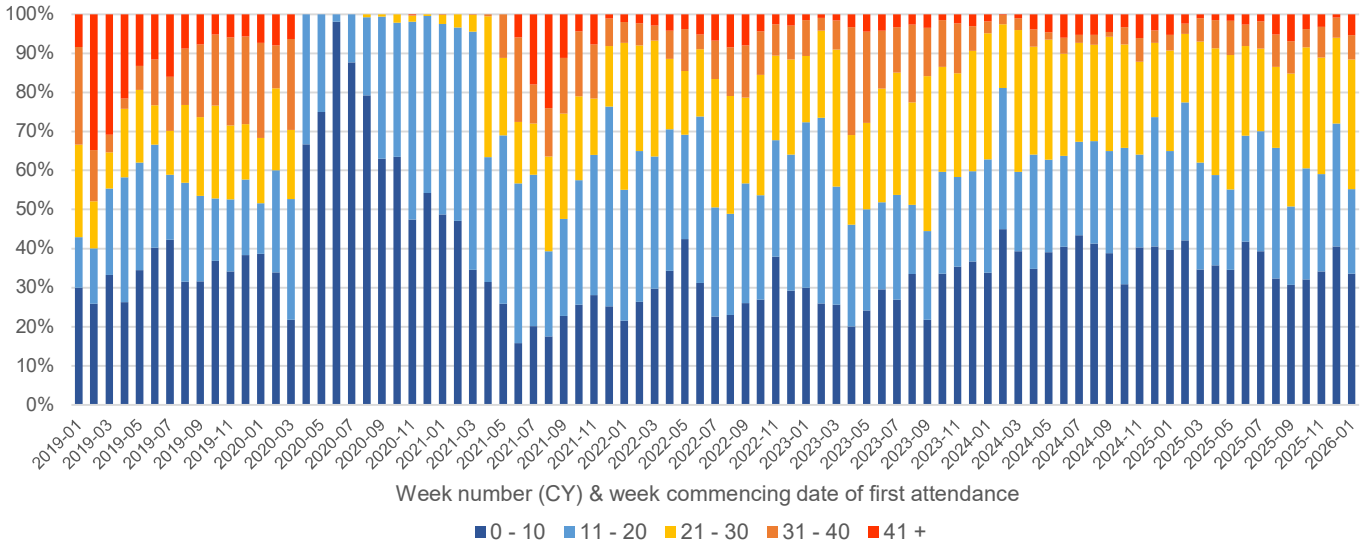
Wait times for first attendances 2019 - 2025 grouped by number of working days from appointment booked to first appointment - all branches



Wait times for first attendances 2019 - 2025 grouped by number of working days from appointment booked to first appointment - Newcastle branches



Wait times for first attendances 2019 - 2025 grouped by number of working days from appointment booked to first appointment - Gateshead branches



TIMS URGENT first attendances 2019 - 2025 by month, split by appointment branch location, and average number of working days from appointment booked to first attendance

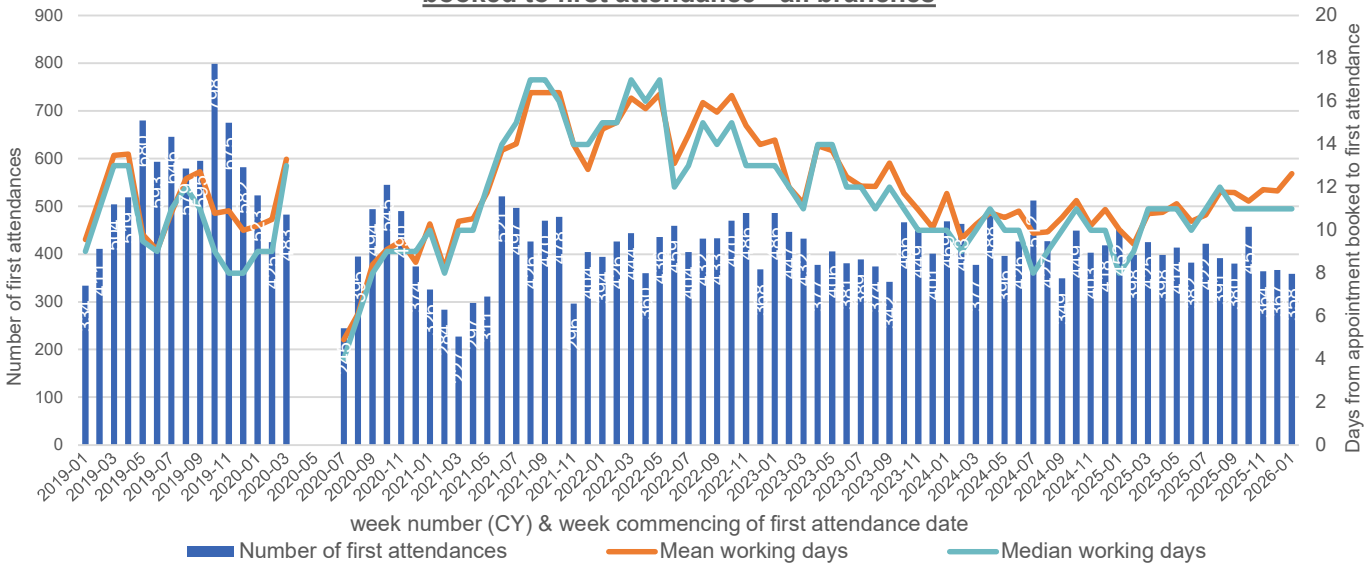
	TIMS total			Newcastle			Gateshead		
Month	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days
2019-01	334	9.6	9.0	194	9.4	10.0	140	9.9	9.0
2019-02	411	11.5	11.0	249	11.2	12.0	162	11.8	10.0
2019-03	504	13.5	13.0	278	12.9	12.0	226	14.2	14.0
2019-04	519	13.5	13.0	324	12.5	12.0	195	15.3	16.0
2019-05	680	9.8	9.5	385	8.4	8.0	295	11.6	11.0
2019-06	593	9.1	9.0	297	9.0	9.0	296	9.1	8.0
2019-07	646	10.8	11.0	329	13.4	13.0	317	8.1	7.0
2019-08	579	12.4	12.0	349	12.7	13.0	230	11.9	11.0
2019-09	595	12.7	11.0	318	11.5	10.0	277	14.1	15.0
2019-10	798	10.8	9.0	476	9.4	8.0	322	12.9	10.0
2019-11	675	10.9	8.0	408	8.9	8.0	267	13.9	12.0
2019-12	582	10.0	8.0	292	7.6	6.0	290	12.3	9.0
2020-01	523	10.2	9.0	305	9.7	10.0	218	11.0	8.0
2020-02	425	10.5	9.0	231	8.8	8.0	194	12.5	11.0
2020-03	483	13.3	13.0	237	11.3	12.0	246	15.2	14.0
2020-04	0			0			0		
2020-05	0			0			0		
2020-06	0			0			0		
2020-07	245	4.9	4.0	200	5.1	4.0	45	4.1	5.0
2020-08	395	6.1	6.0	343	6.0	6.0	52	6.7	6.0
2020-09	494	8.4	8.0	325	8.0	8.0	169	9.0	9.0
2020-10	545	9.1	9.0	334	9.0	9.0	211	9.3	9.0
2020-11	490	9.5	9.0	313	9.4	9.0	177	9.5	9.0
2020-12	374	8.5	9.0	232	8.1	8.0	141	9.3	9.0
2021-01	326	10.3	10.0	226	9.5	9.0	100	12.2	12.0
2021-02	284	8.2	8.0	201	7.9	8.0	83	8.7	9.0
2021-03	227	10.4	10.0	133	9.7	9.0	94	11.4	11.0
2021-04	297	10.5	10.0	176	9.9	9.0	121	11.5	11.0
2021-05	311	11.8	12.0	198	11.8	12.0	113	11.7	13.0
2021-06	521	13.7	14.0	353	13.4	14.0	167	14.5	15.0
2021-07	497	14.0	15.0	314	13.6	14.0	183	14.8	17.0
2021-08	426	16.4	17.0	278	16.1	17.0	148	16.9	19.0
2021-09	470	16.4	17.0	294	17.3	20.0	176	15.0	16.0
2021-10	478	16.4	16.0	294	16.3	16.0	184	16.5	17.0
2021-11	296	14.0	14.0	346	13.2	13.0	250	15.2	15.0
2021-12	404	12.8	14.0	257	12.1	13.0	147	14.0	15.0
2022-01	394	14.7	15.0	225	13.6	13.0	169	16.2	17.0
2022-02	426	15.0	15.0	243	14.8	14.0	183	15.3	15.0
2022-03	444	16.2	17.0	268	16.7	17.0	176	15.4	16.0
2022-04	360	15.7	16.0	213	15.1	15.0	147	16.5	17.0
2022-05	436	16.3	17.0	269	16.0	16.0	167	16.9	17.0
2022-06	459	13.1	12.0	261	12.4	11.0	198	14.0	13.0
2022-07	404	14.4	13.0	241	14.3	12.0	163	14.6	14.0
2022-08	432	15.9	15.0	249	15.7	15.0	183	16.3	15.0
2022-09	433	15.5	14.0	253	14.7	14.0	180	16.7	15.0
2022-10	470	16.3	15.0	282	16.0	14.0	188	16.7	15.0
2022-11	486	14.9	13.0	283	14.5	13.0	203	15.4	14.0
2022-12	368	14.0	13.0	206	13.4	13.0	162	14.7	14.0
2023-01	486	14.2	13.0	250	13.6	12.0	236	14.8	14.0
2023-02	447	12.0	12.0	250	10.6	10.0	197	13.7	14.0
2023-03	432	11.2	11.0	255	9.9	10.0	177	13.2	13.0

TIMS URGENT first attendances 2019 - 2025 by month, split by appointment branch location, and average number of working days from appointment booked to first attendance

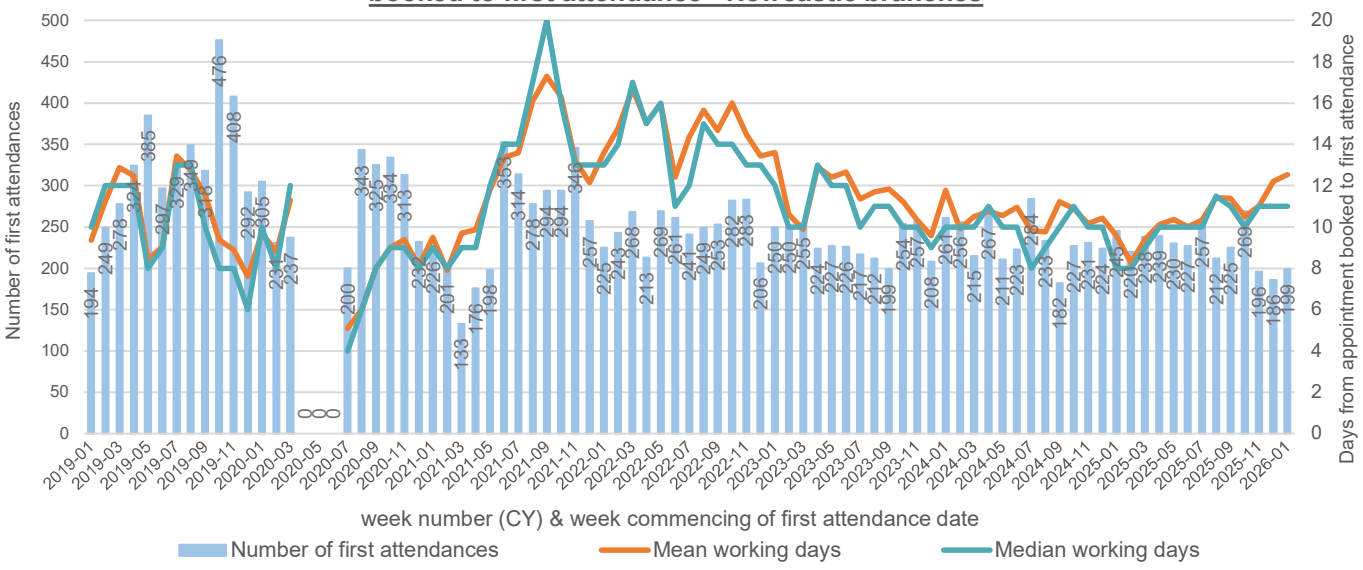
	TIMS total			Newcastle			Gateshead		
Month	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days	Number of first attendances	Mean working days	Median working days
2023-04	377	13.9	14.0	224	12.9	13.0	153	15.4	15.0
2023-05	406	13.7	14.0	227	12.4	12.0	179	15.3	15.0
2023-06	381	12.5	12.0	226	12.7	12.0	155	12.2	12.0
2023-07	389	12.1	12.0	217	11.4	10.0	172	12.9	13.0
2023-08	374	12.0	11.0	212	11.7	11.0	162	12.5	10.0
2023-09	342	13.1	12.0	199	11.8	11.0	143	14.9	15.0
2023-10	466	11.7	11.0	254	11.2	10.0	212	12.3	11.0
2023-11	449	10.9	10.0	257	10.3	10.0	192	11.8	11.0
2023-12	401	10.1	10.0	208	9.6	9.0	193	10.7	10.0
2024-01	469	11.7	10.0	261	11.8	10.0	208	11.6	10.0
2024-02	463	9.6	9.0	256	9.9	10.0	207	9.2	8.0
2024-03	377	10.3	10.0	215	10.5	10.0	162	10.0	9.0
2024-04	488	10.8	11.0	267	10.8	11.0	221	10.9	10.0
2024-05	396	10.6	10.0	211	10.6	10.0	185	10.6	10.0
2024-06	426	10.9	10.0	223	11.0	10.0	203	10.8	10.0
2024-07	512	9.9	8.0	284	9.8	8.0	228	9.9	9.0
2024-08	427	9.9	9.0	233	9.8	9.0	194	10.1	9.0
2024-09	349	10.6	10.0	182	11.2	10.0	167	9.9	10.0
2024-10	449	11.4	11.0	227	10.9	11.0	222	11.9	11.0
2024-11	403	10.2	10.0	231	10.2	10.0	172	10.3	9.0
2024-12	418	11.0	10.0	224	10.4	10.0	194	11.6	11.5
2025-01	452	10.0	8.0	245	9.6	8.0	207	10.6	8.0
2025-02	398	9.4	9.0	220	8.3	8.0	178	10.7	10.0
2025-03	425	10.8	11.0	238	9.4	9.0	187	12.5	12.0
2025-04	398	10.8	11.0	239	10.1	10.0	159	11.9	11.0
2025-05	414	11.2	11.0	230	10.4	10.0	184	12.3	11.0
2025-06	382	10.4	10.0	227	10.0	10.0	155	11.0	10.0
2025-07	422	10.7	11.0	257	10.3	10.0	165	11.3	11.0
2025-08	391	11.8	12.0	212	11.4	11.5	179	12.2	12.0
2025-09	380	11.8	11.0	225	11.4	11.0	155	12.3	11.0
2025-10	457	11.3	11.0	269	10.5	10.0	188	12.6	11.0
2025-11	364	11.9	11.0	196	11.0	11.0	168	12.9	12.0
2025-12	367	11.8	11.0	186	12.2	11.0	181	11.4	10.0
2026-01	358	12.6	11.0	199	12.5	11.0	159	12.7	12.0

Please see graphs overleaf

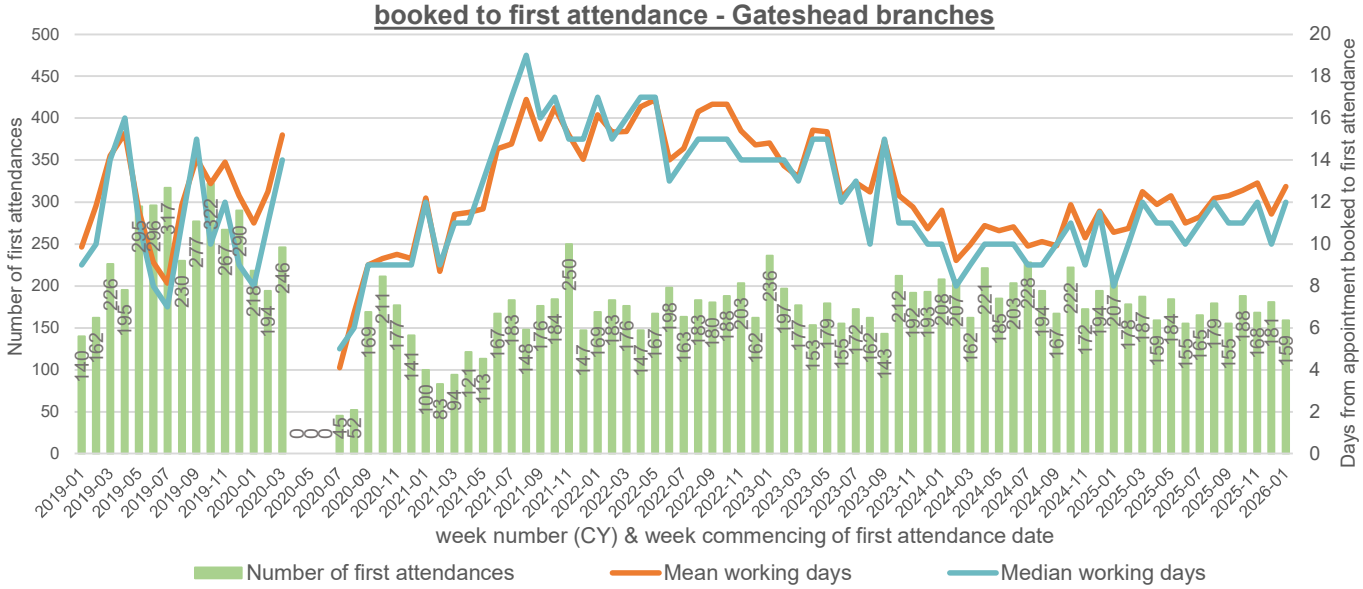
Urgent first attendances 2019 - 2025 and average working days from appointment booked to first attendance - all branches



Urgent first attendances 2019 - 2025 and average working days from appointment booked to first attendance - Newcastle branches



Urgent first attendances 2019 - 2025 and average working days from appointment booked to first attendance - Gateshead branches



Tyneside Integrated Musculoskeletal Service (TIMS)

Working days from referral received date to triage for referrals received between 1st January 2022 and 31st January 2026

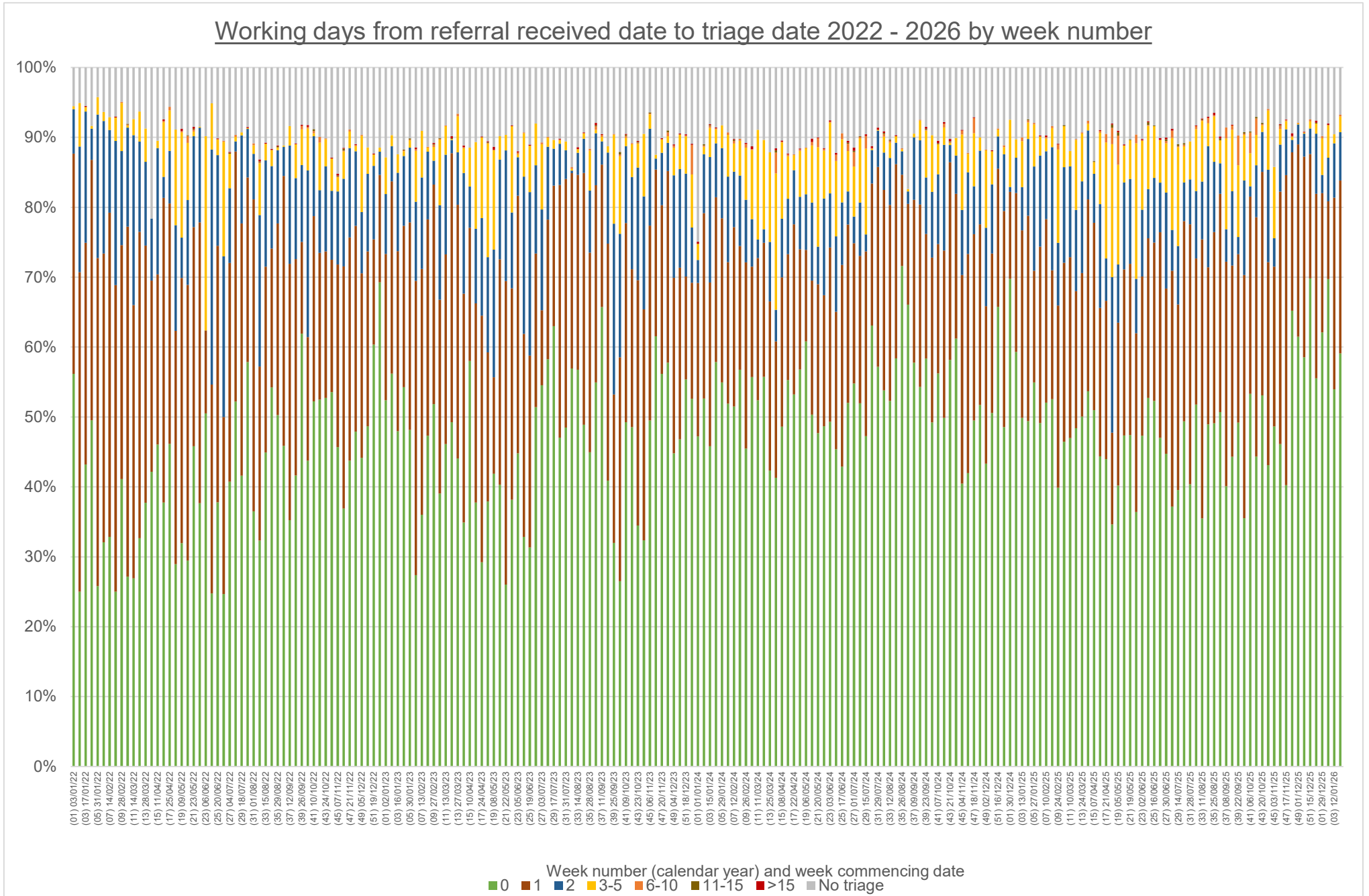
TIMS criteria:

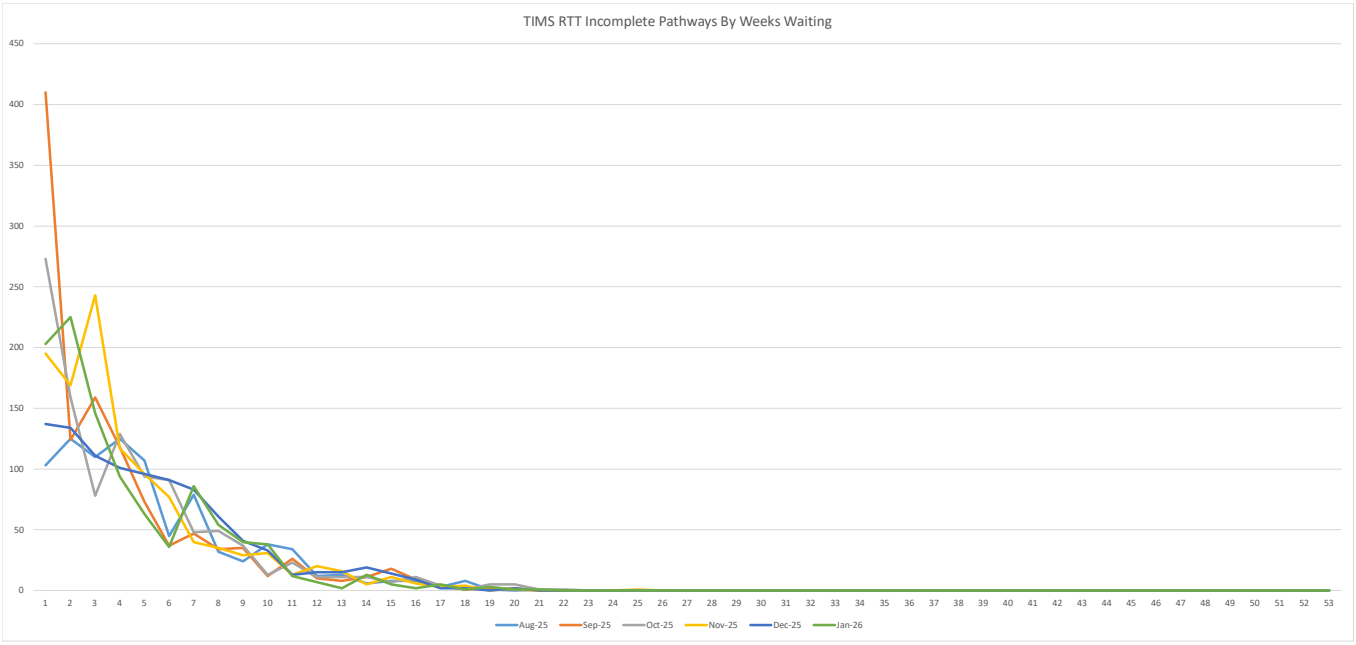
Referral received date	from 01/10/2018
Patient age	16 or above
Patient GP CCG	NHS Newcastle Gateshead CCG

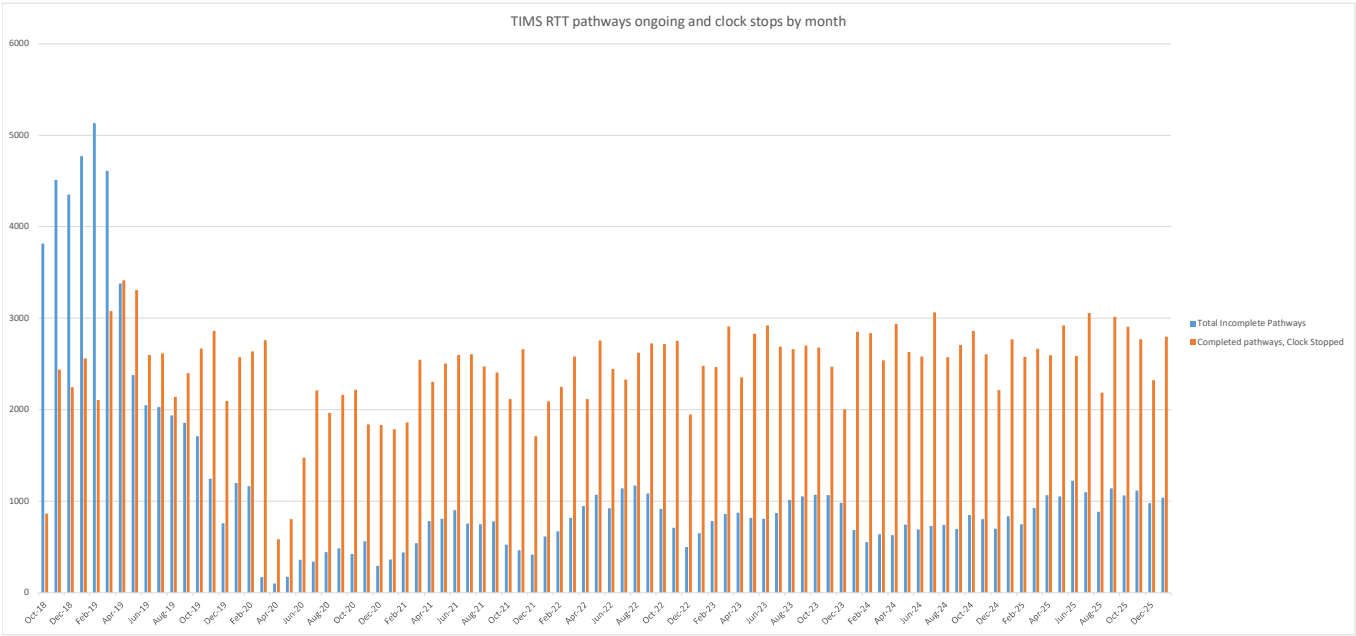
Report criteria:

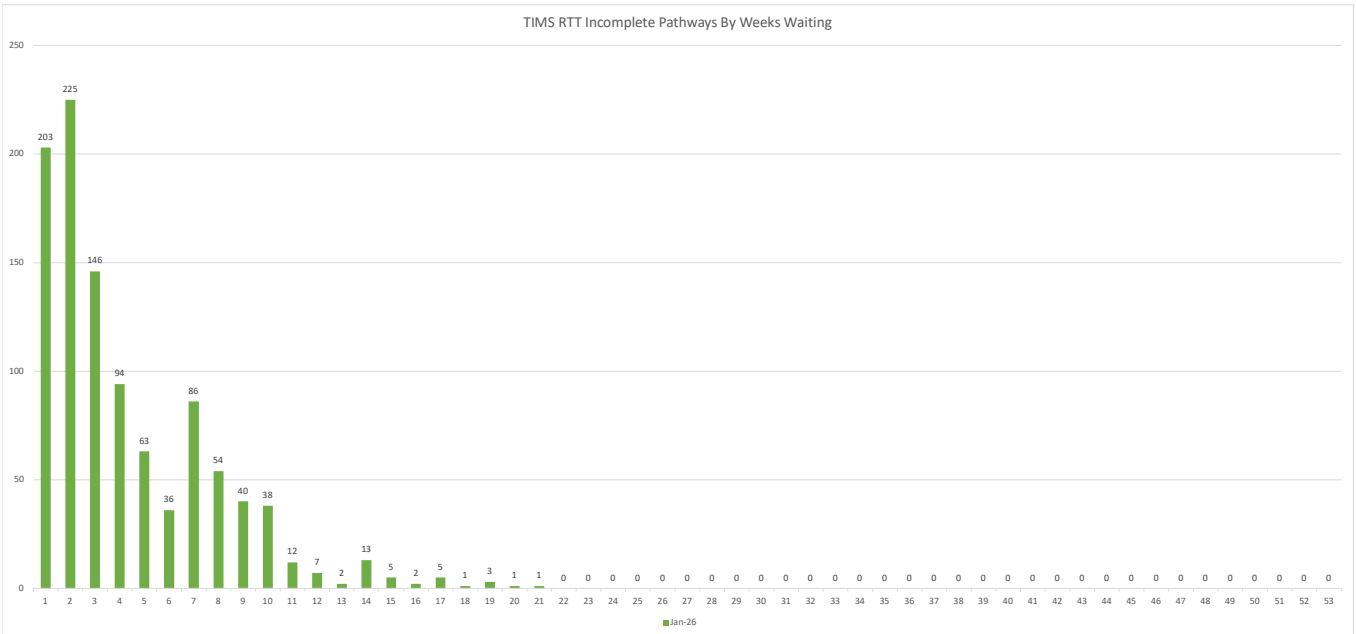
TIMS patient?	TIMS patient (see criteria above)
Referral received date	between 01/01/2022 and 31/01/2026
Source of referral	NOT in list: Secondary care transfers in, Newcastle Secondary Care Transfers In, Gateshead Secondary Care Transfers In
Referral in intervention type	NOT equal to: Inappropriate referral
Re-referral	N
Data Sources	Front end clinical reporting. Referrals and triage report, referrals received last month report.

This report contains referrals received at the Tyneside Integrated Musculoskeletal Service (TIMS) from 01/01/2019, and the number of working days from referral received date to triage date. This data is obtained and manipulated manually from SystmOne clinical reporting. The referral date and triage date are linked by a lookup on the referral ID, if there is no triage linked on the referral ID then there is a lookup done on the NHS number and this triage date is used if it is within certain proximity of the referral date.


Working days from referral received date to triage date 2022 - 2026 by week number
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
(01) 03/01/22
(03) 17/01/22
(05) 31/01/22
(07) 14/02/22
(09) 28/02/22
(11) 14/03/22
(13) 28/03/22
(15) 11/04/22
(17) 25/04/22
(19) 09/05/22
(21) 23/05/22
(23) 06/06/22
(25) 20/06/22
(27) 04/07/22
(29) 18/07/22
(31) 01/08/22
(33) 15/08/22
(35) 29/08/22
(37) 12/09/22
(39) 26/09/22
(41) 10/10/22
(43) 24/10/22
(45) 07/11/22
(47) 21/11/22
(49) 05/12/22
(51) 19/12/22
(01) 02/01/23
(03) 16/01/23
(05) 30/01/23
(07) 13/02/23
(09) 27/02/23
(11) 13/03/23
(13) 27/03/23
(15) 10/04/23
(17) 24/04/23
(19) 08/05/23
(21) 22/05/23
(23) 05/06/23
(25) 19/06/23
(27) 03/07/23
(29) 17/07/23
(31) 31/07/23
(33) 14/08/23
(35) 28/08/23
(37) 11/09/23
(39) 25/09/23
(41) 09/10/23
(43) 23/10/23
(45) 06/11/23
(47) 20/11/23
(49) 04/12/23
(51) 18/12/23
(01) 01/01/24
(03) 15/01/24
(05) 29/01/24
(07) 12/02/24
(09) 26/02/24
(11) 11/03/24
(13) 25/03/24
(15) 08/04/24
(17) 22/04/24
(19) 06/05/24
(21) 20/05/24
(23) 03/06/24
(25) 17/06/24
(27) 01/07/24
(29) 15/07/24
(31) 29/07/24
(33) 12/08/24
(35) 26/08/24
(37) 09/09/24
(39) 23/09/24
(41) 07/10/24
(43) 21/10/24
(45) 04/11/24
(47) 18/11/24
(49) 02/12/24
(51) 16/12/24
(01) 30/12/24
(03) 13/01/25
(05) 27/01/25
(07) 10/02/25
(09) 24/02/25
(11) 10/03/25
(13) 24/03/25
(15) 07/04/25
(17) 21/04/25
(19) 05/05/25
(21) 19/05/25
(23) 02/06/25
(25) 16/06/25
(27) 30/06/25
(29) 14/07/25
(31) 28/07/25
(33) 11/08/25
(35) 25/08/25
(37) 08/09/25
(39) 22/09/25
(41) 06/10/25
(43) 20/10/25
(45) 03/11/25
(47) 17/11/25
(49) 01/12/25
(51) 15/12/25
(01) 29/12/25
(03) 12/01/26
Week number (calendar year) and week commencing date
0
1
2
3-5
6-10
11-15
>15
No triage


TIMS RTT Incomplete Pathways By Weeks Waiting
Aug-25
Sep-25
Oct-25
Nov-25
Dec-25
Jan-26


TIMS RTT pathways ongoing and clock stops by month
Total Incomplete Pathways
Completed pathways, Clock Stopped


TIMS RTT Incomplete Pathways By Weeks Waiting
Jan-26